

Board of Commissioners:

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May 30, 2008

HCJFS REQUEST FOR PROPOSAL PARENTING EDUCATION SERVICES RFP08-005 ADDENDUM 2

To All Potential Proposers:

Language to be added to Section 5.5 Insurance (Page 29 of the RFP) New language is bolded.

Provider will require all insurance policies in any way related to the work and secured and maintained by Provider to include endorsements stating each underwriter will waive all rights of recovery, under subrogation or otherwise, against the County and HCJFS.

Provider will require of subcontractors, by appropriate written agreements, similar waivers each in favor of all parties enumerated in this section.

Questions and Answers

Q1. Does required insurance need to be in place to submit a proposal?

A: No, the insurance needs to e in place by the time the contract is signed.

Q2. Is budget information needed on the whole agency or only on the proposed programs?

A: The whole agency. Include the program(s) you are submitting on the budget under the Program (1, 2 or 3) column. Any other direct service provided by your agency should be listed under the Other Direct Service column. The Mgmt Indirect Column would include all agency expenses that are not provided directly to clients.



A: Yes, you will have to fill out another form or on an electronic version of the form you can add a column(s).

Q4. (In regards to the contract budget summary, 1st page, attachment c) Is management indirect the total agency?

A: Yes, this is the management of the total agency. On page 8 of the budget provide an explanation of how the management indirect expenses are allocated; specifically how the portion of the management indirect being allocated to the proposed program(s) were determined.

Q5. If we as vendor are going to respond to certain parts of the RFP and say we are going to do a teen/parent class, etc. do you want 1 proposal but you would list out program 1 as mentors and if it was teen/parent there are separate unit rates. How do you ant that reflected on the cover sheet?

A: Follow the program columns down on the separate unit rates until you get to the Total Program Expenses, then in the next line you would put 'plan to provide nnn units then divide that out to get the unit rate which you would put on the line.

If you have components with multiple unit rates, you need to reflect that on the cover sheet.

For each program?

A: For each program.

Q6. On the cover page would you just have the "no cost" all combined program?

A: It is not on the current cover sheet. We have attached a revised cover sheet that is broken out into the separate lines for each program. There will be 3 years for each program you submit for. Even if the costs are all the same.

Q7. On the number of people that have been referred for parent education classes last year does that include the children of the family or just the adults?

A: The numbers cited in the Request for Proposal are for adults only.

Q8. Do you have record of the children if there doing family based services?

A: The number of children was not reported as their attendance was not linked to a funded service. Their attendance, at a separate social group, was intended to remove a barrier for the adults' attendance at group sessions.



A: The in-home is combined, bur for the groups, it was based only for the adults. The services to the children were incorporated as identified above as a means to remove barriers for parents to participate in the group parenting program.

Q10. Are you able to share who in the past and presently have provided this service for JFS?

A: Over the years we have had several people. Family Services of the Cincinnati Area and Cincinnati Public Schools are providing services currently. Past providers of these services include Catholic Social Services, St Aloysius, Beech Acres, The Crossroads Center and Mental Health Services East.

Q11. We have a family strengthening program that incorporates teaching some kids and some parents and then all of them together as a big group. Is what you're looking for parent groups, children groups, but not anything that combines them?

A: What we are looking for is a variety of models. So if that is the model that you want to submit, do so. We will be looking at where you define what the research is for that proposal and if you provide anecdotal and statistical information on how that works for you locally as well as the evidence based research for the model. The successful bidder(s) will also address traditional barriers families experience with engaging with these services.

Q12. Are you looking for 1 agency that can pull all of these different factors together? You're not looking for different agencies to do pieces of this? So do you want 1 agency to do this including assessments?

A: Our program goal is just to have one agency. However that does not preclude forming partnerships where they work together on proposals. We often have that in other circumstances where providers have formed partnerships.

We are looking for a total package that can provide a broad spectrum of parent education services. The assessment piece is critical, as it is the link to the JFS case plan and the resulting service recommendations. One provider can choose to bid on the total package or multiple providers can collaborate on a proposal.

Q13. As far as the length of stay in the program, Are there any projections or what have you seen as far as how long these families are participating in the programs? Is there a maximum time?

A: Length of stay is more determined by program design and budget.

Length of stay is a variable that is predicated on the program(s) offered and the need of the individual referred. All programs should be based on best practice,



evidenced based research and the provider's own track record in delivering services.

Maximum time is driven by need of family, number of families participating and effectiveness of the curriculum and staff. Our agency's desire is to involve as many families as effectively as the program will support. Need at times far exceeds our ability to be served by the program. In addition, there will be individuals who need minimum services and others who may need more intense involvement. This RFP is an attempt to try and balance this out. In the past we have provided essentially the same services to everyone. We are trying to make sure they are more individualized. It really comes down to budget and numbers.

Q14. Are 459 individual parents as being served in the past year correct? Is there any anticipation on JFS's part of that number going up or down? Is there a budget amount identified?

A: It was a contract term of one year and combined two providers.

The number 459 refers to the number of referrals, not the number served. Referrals are driven by requests for services based on collaboration between the parent(s) and the caseworker. No budget amount is identified.

I would same about the same number of referrals. We do not expect a major shift.

We are looking at the combined dollars of what we have this year and if we have access to additional funds. We may be looking at \$200,000.

We are looking at what you can provide for the projected units.

Q15. If an agency can provide all of the services, is that how you want to contract out? If any agency cannot supply all services would you work with other agencies to contract?

A: What we are asking for is for you to submit the proposal as you can provide.

We are looking for a total package that can provide a broad spectrum of parent education services. The assessment piece is critical, as it is the link to the JFS case plan and the resulting service recommendations. One provider can choose to bid on the total package or multiple providers can collaborate on a proposal.

Q16. I'm unclear about the desired contents of Section 2.2. The RFP document indicates "providers must describe in detail all information set forth in Section 2.2.1 . . . and Sections 2.2.2 . . .". yet it appears in the list of elements as a separate section. It looks to me like 2.2 is the cover for 2.2.1 and 2.2.2.

A: 2.2 is an introduction header to the required components of 2.2.1 & 2.2.2.



- **Q17.** In the "population" section and for planning, what criteria do you currently use when referring to an in-home program? For example, is this an alternative for parents with ambulatory issues or for parents of children with developmental disabilities?
 - A: Currently, the referral to any service is dependent on the case plan developed by the referring caseworker and availability of in-home services. The current provider of in-home services can accept a limited number of referrals and limits involvements to families with younger children. For the next contract cycle, the referrals will still be initiated by the JFS worker based on the case plan. Services will be predicated on the case plan, the vendor assessment and the availability of services.
- Q18. What is the current assessment tool being used initially by the case worker prior?
 - A: Currently the caseworker submits a Case Information Sheet and Worker Safety Checklist. As this service is changing to include more collaboration between the caseworker and the vendor at the point of initial assessment, the Case Review would also be included by the caseworker for referrals under this contract.
- **Q19.** What is the view of JFS on provider collaboration? For example, if two agencies felt they could each provide a portion of the list of desired services and submitted a collaborative bid that encompassed all services, would that collaboration be viewed as a benefit or a detriment?
 - A: We are looking for a total package that can provide a broad spectrum of parent education services. The assessment piece is critical, as it is the link to the JFS case plan and the resulting service recommendations. One provider can choose to bid on the total package or multiple provides can collaborate on a proposal. There is not JFS view on collaboration for this contract. As long as the submitted proposal addresses the services stated in the RFP, it will be judged on its own merits.
- **Q20.** I did not see a section in the RFP related to subcontracting. Is subcontracting between providers being discouraged?
 - A: Revision to section 2.2.2 System and Fiscal Administration Components. Please add the following section:
 - H (1). Subcontracts Submit a letter of intent from each subcontractor indicating their commitment, the service(s) to be provided and three (3) references. All subcontractors must be approved by HCJFS and will be held to the same contract standards as the Agency/Company.
- **Q21.** If an agency were to submit a proposal and win the contract, would that agency be allowed to subcontract some of the services out to another agency post-award or must this be something stated in the proposal upfront?
 - A: Please refer to question 20 above.



ATTACHMENT A PROPOSAL COVER SHEET FOR

Parenting Education Services Bid No: RFP 08-005

Name of Provid	ler:					
Provider Addre	ess:					
Phone Number	:	Fax Num	ber:			
Contact Persor	າ:	(Please Print or type				
		(Please Print or type)			
Phone Number	:	E-Mail:				
Additional Name	s: Provider must in	clude the names of individ	uals authorized to	negotiate with HCJF	3 .	
Person(s) aut	horized to nego	otiate with HCJFS:				
Name:			Title:			
	Please Print) :	Fax Number:	E	-Mail:		
Name:			Title:			
Phone Number	:	Fax Number:	E	-Mail:		
	r Initial Term of /2008 – 8/2009	Total Cost for Re 9/2009 – 8		Total Cost for Renewal Year 2 9/2010 – 8/2011		
\$		\$		\$		
Unit Rate fo	or Initial Year	Unit Rate for Re	newal Year 1	Unit Rate for	Renewal Year 2	
rogram 1)	\$	(Program 1)	\$	(Program 1)	\$	
rogram 2)	\$	(Program 2)	\$	(Program 2)	\$	
rogram 3)	\$	(Program 3)	\$	(Program 3)	\$	
correct. The P Provider will co	rovider's govern	the information and daing body has authorized tached representation	ed this applica	tion and document		

HCJFS CONTRACT BUDGET

AGENCY:		BUDGET	CONTRACT #			
NAME OF CONTRACT PROGRAM			то			
	INDICATE	NAME OF SE	RVICE IN APPR	OPRIATE COLUM	N BELOW	
EXPENSES BY PROGRAM SERVICES				MGMT	OTHER	TOTAL
				INDIRECT	DIRECT SER	EXPENSE
A. STAFF SALARIES						
B. EMPLOYEE PAYROLL TAXES & BENEFITS						
C. PROFESSIONAL & CONTRACTED SERVICES						
D. CONSUMABLE SUPPLIES						
E. OCCUPANCY						
F. TRAVEL						
G. INSURANCE						
H. EQUIPMENT						
I. MISCELLANEOUS						
J. PROFIT MARGIN						
SUB-TOTAL OF EACH COLUMN						
ALLOCATION OF MGT/INDIRECT COSTS						
TOTAL PROGRAM EXPENSES						
ESTIMATED TOTAL UNITS OF SERVICE TO BE PROVIDED:					UNIT =	
TOTAL PROGRAM COST/TOTAL UNITS OF SERVICE = UNIT RATE:	\$	\$	\$			

A. STAFF SALARIES - Attach Extra Pages for Staff, if needed

POSITION TITLE	# STAFF	HRS WEEK	ANNUAL		MGMT	OTHER	TOTAL
			COST			DIRECT SERVICE	EXPENSE
TOTAL SALARIES							

EXPENSES BY PROGRAM SERVICES			MGMT	OTHER	TOTAL
			INDIRECT	DIRECT SERVICES	EXPENSE
B. PAYROLL TAXES					
FICA%					
WORKER'S COMP%					
UNEMPLOYMENT %					
BENEFITS					
RETIREMENT %					
HOSPITAL CARE					
OTHER (SPECIFY)					
TOTAL EMPLOYEE PAYROLL TAXES & BENEFITS					
C. PROFESSIONAL FEES &			MGMT	OTHER	TOTAL
CONTRACTED SERVICES			INDIRECT	DIRECT	EXPENSE
(Indicate type, function performed,				SERVICES	
and estimate of use (hours, days, etc.)					
		-			
TOTAL PROFESSIONAL FEES &					
CONTRACTED SERVICES	 				

EXPENSES BY PROGRAM		MGMT	OTHER	TOTAL
SERVICES		INDIRECT	DIRECT	EXPENSE
			SERVICES	
D. CONSUMABLE SUPPLIES				
OFFICE				
CLEANING				
PROGRAM				
OTHER (SPECIFY)				
TOTAL CONSUMABLE SUPPLIES				
E. OCCUPANCY COSTS				
RENTAL @ PER SQ.FT.				
USAGE ALLOWANCE OF				
BLDG. OWNED @2% OF ORIG.				
ACQUISITION COST				
MAINTENANCE & REPAIRS				
UTILITIES (MAY BE INCLUDED IN				
RENT)				
HEAT & ELECTRIC				
WATER				
TELEPHONE				
OTHER (SPECIFY)				
TOTAL OCCUPANCY COSTS		 		

EXPENSES BY PROGRAM		MGMT	OTHER	TOTAL
<u>SERVICES</u>		INDIRECT	DIRECT SERVICE	EXPENSE
F. TRAVEL COSTS				
GASOLINE & OIL				
VEHICLE REPAIR				
VEHICLE LICENSE				
VEHICLE INSURANCE				
OTHER				
MILEAGE REIMBURSEMENT AT \$ PER MILE				
CONFERENCES & MEETINGS, ETC.				
PURCHASED TRANSPORTATION				
TOTAL TRAVEL COSTS				
G. INSURANCE COSTS				
LIABILITY				
PROPERTY				
ACCIDENT				
OTHER				
TOTAL INSURANCE COSTS				

EXPENSES BY PROGRAM		MGMT	OTHER	TOTAL
SERVICES		INDIRECT	DIRECT SERVICE	EXPENSE
H. EQUIPMENT COSTS SMALL EQUIPMENT (items costing under \$5,000.00, which are to be purchased during budget period should be listed)				
TOTAL SMALL EQUIPMENT COSTS				
EQUIPMENT MAINTENANCE & REPAIR (DETAIL)				
TOTAL EQUIPMENT & REPAIR				
EQUIPMENT LEASE COSTS (DETAIL)				
TOTAL LEASE COSTS				
TOTAL COST DEPRECIATION OF LARGE EQUIPMENT ITEMS (detail on page 7)				
TOTAL EQUIPMENT COSTS				

LARGE EQUIPMENT DEPRECIATION COSTS

Any individual equipment item costing \$5,000 or more at time of purchase may be included in the budget and must be depreciated. The exception to the "individual equipment item" is for computer components which are purchased as a group, I.e. hard drive monitor, keyboard, printer, etc. If the total cost for all the components is \$5,000 or greater, the equipment must be depreciated. Any item which was fully depreciated on the agency's books prior to the beginning date of the contract may not be used as a basis for determining costs of the program proposed for a contract, even though that item of equipment is used by the program. Any items of equipment used by the Management and Indirect activities of the Agency for which costs are included in this budget must also be itemized on this sheet. If needed, extra copies may be made and numbered 7A, 7B, 7C, etc.

ITEM(S) TO BE	NEW OR	DATE OF	TOTAL	SALVAGE	TOTAL TO	USEFUL	CHARGEABLE	PERCENT	AMOUNT	WHICH
DEPRECIATED	USED	PURCHASE	ACTUAL	VALUE	DEPRECIATE	LIFE	ANNUAL	USED BY	CHARGED	CONTRACTED
			COST				DEPRECIATION	CONTRACT	TO CONTRACT	PROGRAM
								PROGRAM	PROGRAM	

EXPENSES BY PROGRAM		MGMT	OTHER	TOTAL
<u>SERVICES</u>		INDIRECT	DIRECT SERVICE	EXPENSE
I. MISCELLANEOUS COSTS				
TOTAL MISCELLANEOUS COSTS				
J. PROFIT MARGIN				
(For profit entities only-				
indicate the amount) TOTAL OF ALL EXPENSES				
TOTAL OF ALL EXPENSES				

A rationale or basis for the proration of MGT/INDIRECT Cost must be included which details how the amount charged to this program was determined. Some agencies allocate these types of costs on staff salaries, total personnel costs, total direct program costs, and/or time studies. HCJFS staff are available to discuss the most appropriate basis for the program for which the budget is being prepared, if agency staff are unfamiliar with this process.

EXPLANATION:	 	 	

REVENUES BY PROGRAM	MGMT	OTHER	TOTAL
<u>SERVICES</u>	INDIRECT	DIRECT SERVICE	REVENUES
A. GOVERNMENTAL			
AGENCY FUNDING			
(specify agency & type			
B. OTHER FUNDING			
FEES FROM CLIENTS			
CONTRIBUTIONS - (identify			
all contributions which			
exceed \$1,000.00 by donor			
and amount)			
AWARDS & GRANTS			
OTHER (specify)			
TOTAL REVENUE			

EXPLANATION OF ANY ITEMS ABOVE: _	 	