

2020 Annual Report




*Supporting Families
Changing Lives*

JFS HAMILTON COUNTY
JOB & FAMILY
SERVICES

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Mission, Vision and Core Values



Mission
Helping our community today for a better tomorrow.

Vision
Hamilton County Job and Family Services will work passionately and collaboratively toward a community free of abuse, neglect and financial need.

Core Values
We at Hamilton County Job and Family Services ...
Care about Hamilton County's children, families and team members.
Commit to improving the quality of life for those we serve and to value team members who provide that service.
Adapt to the ever-changing needs of Hamilton County, its families and team members.

Mission, Vision and Core Values

Financial Statement



2020 Financial Statement

Revenues	
State Revenues	\$ 32,588,638.00
Federal Revenues	\$ 1,046,746,494.48
Local Revenues	\$ 1,046,746,494.48
Grants	\$ 1,046,746,494.48
Other Revenues	\$ 1,046,746,494.48
Expenses and Other Expenses	
Program Expenses	\$ 1,046,746,494.48
Administrative Expenses	\$ 1,046,746,494.48
Capital Expenses	\$ 1,046,746,494.48
Other Expenses	\$ 1,046,746,494.48
Net Change in Assets	\$ 1,046,746,494.48
Assets	
Current Assets	\$ 1,046,746,494.48
Long-Term Assets	\$ 1,046,746,494.48
Liabilities	
Current Liabilities	\$ 1,046,746,494.48
Long-Term Liabilities	\$ 1,046,746,494.48
Equity	
Equity	\$ 1,046,746,494.48

Financial Statement

Children's Services



2020

Families Served 8,700	Children Served 17,127
Calls to JFS 800 47,815	Child Abuse and Neglect Allegations 9,106
Children in HCPS Custody 2,621	Adoptions Finalized 203

Children's Services

Child Support Services



2020

Caseload 87,439	Calls 8,373
Web 18,097	Collections \$195,681,782

Child Support Services

Child Care Services



2020

Children Received Assistance 19,613	Paid Out to Centers & Homes \$78,742,382
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Child Care Services

Family and Adult Assistance



2020

Medical \$112,298	SNAP \$14,424
TANF \$1,000	Other \$1,000

Family and Adult Assistance

Workforce Development




2020

Service	2020 Count
All	18,013
Advisors to Community Link	4,591
Number of customers in border-restricted activities	1,332
LEAP	17
ASAP	6,874
Advisors to Entrepreneurship and Employment Services (CEMPP)	3,741
CEMPP	2,138
CEMPP support services	\$296,038
Ohio Means Jobs employment	304
Ohio Means Jobs average starting pay	\$22.05
Ohio Means Jobs volume of customers seeking OMI	2,338

Workforce Development

Adult Protective Services and Transportation



2020

Adult Protective Services Investigations 622
Non-Emergency Transportation One-Way Trips Scheduled 258,744

Adult Protective Service & Transportation

Contact JFS



JFS
HAMILTON COUNTY
JOB & FAMILY SERVICES

Address
222 East Central Parkway
Cincinnati, OH, 45202

Website
www.hcjfs.org

Phone Number
513.946.1000

Supporting Families & Changing Lives



Mission

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Vision

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2020 Financial Statement

Expenses

State Payments

Financial Assistance:

Cash Assistance (TANF/OWF)	\$ 22,930,618.00
Food Assistance	\$ 230,739,988.00
Medicaid	\$ 2,046,730,393.00
Child Care	\$ 73,992,588.00
State Payment Subtotal	\$ 2,374,393,587.00

Family and Adult Assistance

Program Delivery / Administration	\$ 42,165,375.55
Medicaid Transportation	\$ 1,032,608.43
Family and Adult Assistance Subtotal	\$ 43,197,983.98

Social Services

Protective Services	\$ 128,879,472.56
Program Delivery / Administration	\$ 9,862,656.42
Social Services Subtotal	\$ 138,742,128.98

Child Support Enforcement:

Program Delivery / Administration	\$ 16,549,520.89
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Workforce Investment Act:

Program Delivery / Administration	\$ 4,523,674.32
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TOTAL EXPENDITURES	\$ 2,577,406,895.17
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Revenue

Federal Government	\$ 98,032,411.34
State of Ohio	\$ 6,337,306.13
Hamilton County	\$ 118,035,217.42
State Payments (Cash, Food, Medicaid and Child Care)	\$ 2,374,393,587.00
TOTAL REVENUE	\$ 2,596,798,521.89



**Families
Served**

8,250



**Children
Served**

17,522



**Calls to
241-KIDS**

47,955



**Child Abuse and
Neglect Allegations**

9,206



**Children in
HCJFS Custody**

2,621



**Adoptions
Finalized**

201

2020

Children's Services



Caseload

67,629

Average Monthly
Caseload



Calls

95,379

Calls Answered in
Call Center



Web

18,097

Online Queries
Answered



Collections

\$135,681,782

Total Collections

2020

Child Support Services



**Children Received
Assistance**

19,613

**Paid Out to
Centers & Homes**

\$79,742,382

2020



2020

Medicaid

212,230

*Average Monthly
Medicaid Recipients*



SNAP

114,424

*Average Monthly Food
Assistance Recipients*



TANF

10,204

*Average Monthly Recipients
of Ohio Works First*

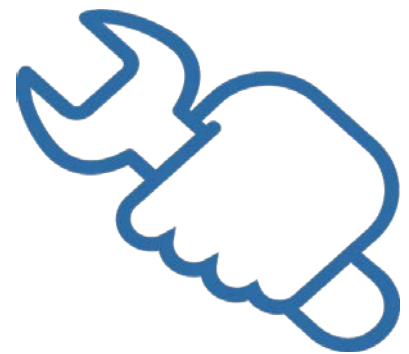


Family and Adult Assistance



2020

Service	2020 Count
<i>All</i>	18,053
<i>Admissions to Community Link</i>	4,591
<i>Number of customers in barrier-removal activities</i>	1,552
<i>LEAP</i>	17
<i>ABAWD</i>	6,874
<i>Admissions to Comprehensive Case Management and Employment Services (CCMEP) TANF</i>	1,741
<i>CCMEP WIOA</i>	2,119
<i>CCMEP supportive services summary</i>	\$296,459
<i>Ohio Means Jobs employments</i>	304
<i>Ohio Means Jobs Average starting pay</i>	\$22.05
<i>Ohio Means Jobs volume of customers visiting OMJ</i>	2,318





622

Adult Protective Services Investigations



258,744

*Non-Emergency Transportation
One-Way Trips Scheduled*

2020

Adult Protective Service & Transportation



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JOB & FAMILY SERVICES**

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