

2021 Annual Report

Supporting Families & Changing Lives



JFS

HAMILTON COUNTY
JOB & FAMILY SERVICES

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Mission, Vision and Core Values



2021

Mission
Helping our community today for a better tomorrow.

Vision
Hamilton County Job and Family Services will work passionately and collaboratively toward a community free of abuse, neglect and financial need.

Core Values
We at Hamilton County Job and Family Services ...

Care about Hamilton County's children, families and team members.

Commit to improving the quality of life for those we serve and to value team members who provide that service.

Adapt to the ever-changing needs of Hamilton County, its families and team members.

Mission, Vision and Core Values

Diversity, Equity and Inclusion



2021

Our People
At Hamilton County Job & Family Services, our most valuable resource is our employees: their backgrounds, ideas, voices and life experiences.

Our Commitment
We invest in our employees by equipping them with the skills to pursue personal and promotional growth and the support to flourish and maintain a safe, healthy work-life balance.

Our Approach
A positive approach that values diversity, equity, and inclusion where employees are trusted and respected leading to genuine and supportive relationships through intentional, transparent communication and action at all levels of the organization.

Diversity, Equity, Inclusion

Financial Statement



2021 Financial Statement

Category	2021	2020
Operating Expenses		
Salaries and Benefits	2,100,000.00	1,950,000.00
Travel	10,000.00	5,000.00
Telephone	10,000.00	10,000.00
Supplies	10,000.00	10,000.00
Professional Fees	10,000.00	10,000.00
Utilities	10,000.00	10,000.00
Insurance	10,000.00	10,000.00
Depreciation	10,000.00	10,000.00
Other	10,000.00	10,000.00
Total Operating Expenses	2,250,000.00	2,000,000.00
Operating Income	10,000.00	10,000.00
Non-Operating Income	10,000.00	10,000.00
Total Income	20,000.00	20,000.00
Expenses		
Salaries and Benefits	2,100,000.00	1,950,000.00
Travel	10,000.00	5,000.00
Telephone	10,000.00	10,000.00
Supplies	10,000.00	10,000.00
Professional Fees	10,000.00	10,000.00
Utilities	10,000.00	10,000.00
Insurance	10,000.00	10,000.00
Depreciation	10,000.00	10,000.00
Other	10,000.00	10,000.00
Total Expenses	2,250,000.00	2,000,000.00
Net Income	10,000.00	10,000.00

Financial Statement

Children's Services



2021

Category	2021	2020
Families Served	10,000	10,000
Children Served	10,000	10,000
Case Management	10,000	10,000
Child Abuse and Neglect Investigations	10,000	10,000
Adoptive and Foster Care	10,000	10,000
Adoption	10,000	10,000
Adoption	10,000	10,000

Children's Services

Child Support Services



2021

Category	2021	2020
Case Management	10,000	10,000
Child Support Services	10,000	10,000
Adoption	10,000	10,000
Adoption	10,000	10,000
Adoption	10,000	10,000
Adoption	10,000	10,000
Adoption	10,000	10,000

Child Support Services

Child Care Services



2021

Category	2021	2020
Child Care Services	10,000	10,000
Adoption	10,000	10,000
Adoption	10,000	10,000
Adoption	10,000	10,000
Adoption	10,000	10,000
Adoption	10,000	10,000
Adoption	10,000	10,000

Child Care Services

Family and Adult Assistance



2021

Category	2021	2020
Family and Adult Assistance	10,000	10,000
Adoption	10,000	10,000
Adoption	10,000	10,000
Adoption	10,000	10,000
Adoption	10,000	10,000
Adoption	10,000	10,000
Adoption	10,000	10,000

Family and Adult Assistance

Workforce Development



2021

Category	2021	2020
Workforce Development	10,000	10,000
Adoption	10,000	10,000
Adoption	10,000	10,000
Adoption	10,000	10,000
Adoption	10,000	10,000
Adoption	10,000	10,000
Adoption	10,000	10,000

Workforce Development

Adult Protective Services and Transportation



2021

Category	2021	2020
Adult Protective Services and Transportation	10,000	10,000
Adoption	10,000	10,000
Adoption	10,000	10,000
Adoption	10,000	10,000
Adoption	10,000	10,000
Adoption	10,000	10,000
Adoption	10,000	10,000

Adult Protective Services & Transportation

2021



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Diversity, Equity, Inclusion

2021



2021

2021 Financial Statement

Expenses

State Payments

Financial Assistance:

Cash Assistance (TANF/OWF)

\$ 19,010,200.00

Food Assistance

\$ 316,942,559.00

Medicaid

\$ 2,135,645,928.00

Child Care

\$ 86,312,991.41

State Payment Subtotal

\$ 2,557,911,678.41

Family and Adult Assistance

Program Delivery / Administration

\$ 42,638,915.73

Social Services

Protective Services

\$ 130,635,059.99

Program Delivery / Administration

\$ 8,411,819.66

Social Services Subtotal

\$ 139,046,879.65

Child Support Enforcement:

Program Delivery / Administration

\$ 15,694,326.42

Workforce Investment Act:

Program Delivery / Administration

\$ 4,526,729.31

Local Other:

Program Delivery / Administration

\$ 311,070.61

TOTAL EXPENDITURES

\$ 2,760,129,600.13

Revenue

Federal Government

\$ 105,497,213.10

State of Ohio

\$ 6,644,923.41

Hamilton County

\$ 119,999,500.07

State Payments (Cash, Food, Medicaid and Child Care)

\$ 2,557,911,678.41

TOTAL REVENUE

\$ 2,790,053,314.99

Financial Statement



**Families
Served**

8,422



**Children
Served**

17,897



**Calls to
241-KIDS**

50,949



**Child Abuse and
Neglect Allegations**

10,242



**Assessment and
Investigation**

7,912



**Children in
HCJFS Custody**

2,603



**Adoptions
Finalized**

195

2021

Children's Services

2021



Caseload

50,949

Average Monthly
Caseload



Calls

77,190

Calls Answered in
Call Center



Web

16,216

Online Queries
Answered



Collections

\$124,134,726

Total Collections



**Children Received
Assistance**

17,484



**Paid Out to
Centers & Homes**

\$91,250,213

2021



2021

Medicaid

236,414
*Average Monthly
Medicaid Recipients*



SNAP

114,715
*Average Monthly Food
Assistance Recipients*



TANF

8,171
*Average Monthly Recipients
of Ohio Works First*

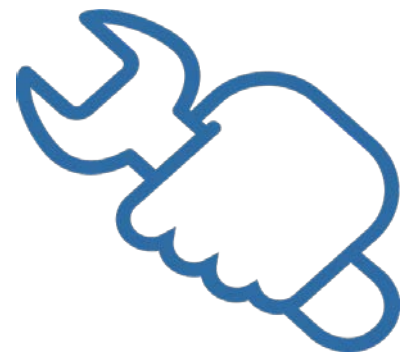


Family and Adult Assistance



2021

Service	Count
All	17,693
Admissions to Community Link	4,481
Number of Customers in Barrier-Removal Activities	1,353
LEAP	5
ABAWD	7,785
Admissions to Comprehensive Case Management and Employment Services (CCMEP) TANF	1,807
CCMEP WIOA	686
CCMEP Supportive Services Summary	\$120,645
Ohio Means Jobs Employments	126
Ohio Means Jobs Average starting pay	\$23.65
Ohio Means Jobs volume of customers visiting OMJ	1,450



Workforce Development



706

Adult Protective Services Investigations



278,949

*Non-Emergency Transportation
One-Way Trips Scheduled*

2021



**HAMILTON COUNTY
JOB & FAMILY SERVICES**

Address

222 East Central Parkway
Cincinnati, Oh, 45202

Website

www.hcjfs.org

Phone Number

513.946.1000

Social



Michael Patton
Director

2021

Supporting Families & Changing Lives