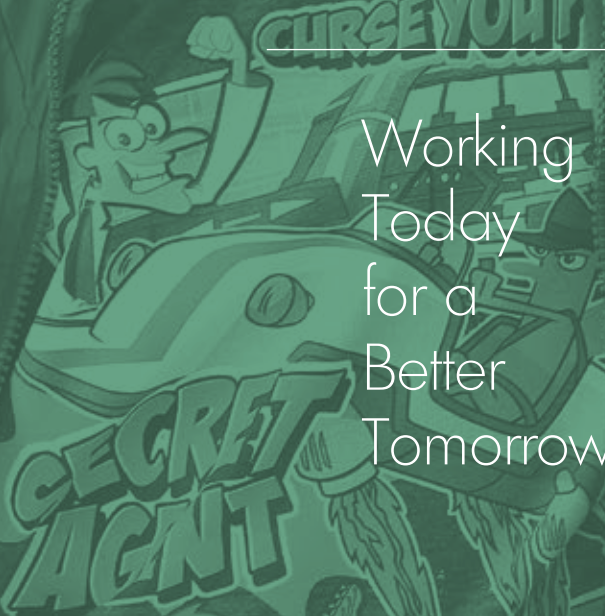




Annual
Report **2014**



Working
Today
for a
Better
Tomorrow

Moira Weir



"The work we do touches Hamilton County families in so many ways. We protect vulnerable children and senior citizens. We help parents feed their families and get their children needed medical care. We help unemployed mothers and fathers find and prepare for jobs and, when they start work, we help them pay for child care. We assist children in getting support for their daily needs. The work we do really does make a difference in this community and to the thousands of families, children and individuals we touch every day."

- Hamilton County JFS Director Moira Weir

Mission

To provide services to the community today to enhance the quality of living for a better tomorrow.

Vision

Hamilton County Job and Family Services strives to be the center of a collaborative effort that:

- Draws together and leads social service agencies, businesses, governments, families and other community stakeholders in the fight against social issues, such as poverty and child abuse.
 - Guides, supports and values those who have chosen to make a difference in the lives of Hamilton County's families and children.
 - Delivers cost-effective services in a compassionate, caring and non-judgmental manner to Hamilton County's families and children.
-

Tim McCartney



"We serve half a million people in Hamilton County and have a \$2 billion impact on the local economy. Hospitals, doctors' offices, grocers, mom-and-pop stores -- they all benefit from our agency's presence in the community. If we suddenly disappeared, so would a lot of local jobs."

- Tim McCartney, chief operating officer at JFS

2014 Financial Statement

EXPENDITURES

Income Maintenance

Financial Assistance:

Cash Assistance (TANF/OWF)	\$30,679,401.00
Food Assistance	\$193,876,590.00
Disability Assistance	\$1,097,663.00
Medicaid	\$1,645,074,849.00
Medicaid Transportation	\$10,538,367.00
Child Care	\$101,760,951.00
Program Delivery / Administration	\$25,429,823.00

Income Maintenance Subtotal **\$2,008,457,644.00**

Social Services

Maintenance of Children:

Protective Services (incl. placement services)	\$112,863,028.00
Mental Health Services (Formerly Residential / Managed Care)	(\$1,336,443.00)
Program Delivery / Administration	\$6,734,733.00

Social Services Subtotal **\$118,261,318.00**

Child Support Enforcement:

Program Delivery / Administration	\$13,882,851.00
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Workforce Investment Act:

Program Delivery / Administration	\$6,832,121.00
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TOTAL EXPENDITURES **\$2,147,433,934.00**

Revenue

Federal Government	60%	\$1,288,495,671.62
State of Ohio	35%	\$742,460,145.00
Hamilton County	5%	\$116,478,116.88

TOTAL REVENUE **\$2,147,433,934.00**



Commissioner
Chris Monzel



Commissioner
Greg Hartmann



Commissioner
Todd Portune

"Hamilton County is committed to helping our community's most vulnerable citizens, including abused children, the unemployed and at-risk senior citizens. Job and Family Services is a rock that many of our citizens lean on during difficult times. The department turns a lot of difficult days into better tomorrows."

– Chris Monzel, Hamilton County Board of County Commissioners

540,000

transportation
trips so county residents
could receive medical
assistance or some
other type of help

Adult Protection Services and Transportation

Phillip Richardson

"I love my job because it gives me the chance to help older individuals deal with challenges they face as they age. The people we assist are often vulnerable and at risk, and often have very complex problems that aren't easily solved. Not every story has a happy ending. However, it's very gratifying to help older adults and their families alleviate risks in ways that minimize lifestyle disruption, while at the same time respecting an individual's right to choose what they want."

— Phillip Richardson, adult protective services worker

495

senior citizens
received assistance to
keep them safe



Children's Services



Sandra Jones

"These kids need to have somebody who's not going to give up on them. When I watch her go through what I went through, I just want to show her I'm here. What happened to me got me here. I'm proud to get to this spot."

– Sandra Jones, a former foster child who is now a Children's Services worker

- 16,101 abused and neglected children received help
 - 7,385 families received assistance so children could be safe
 - 61,725 calls to 241-KIDS child abuse reporting hotline
 - 6,666 new reports of abuse to county children
-



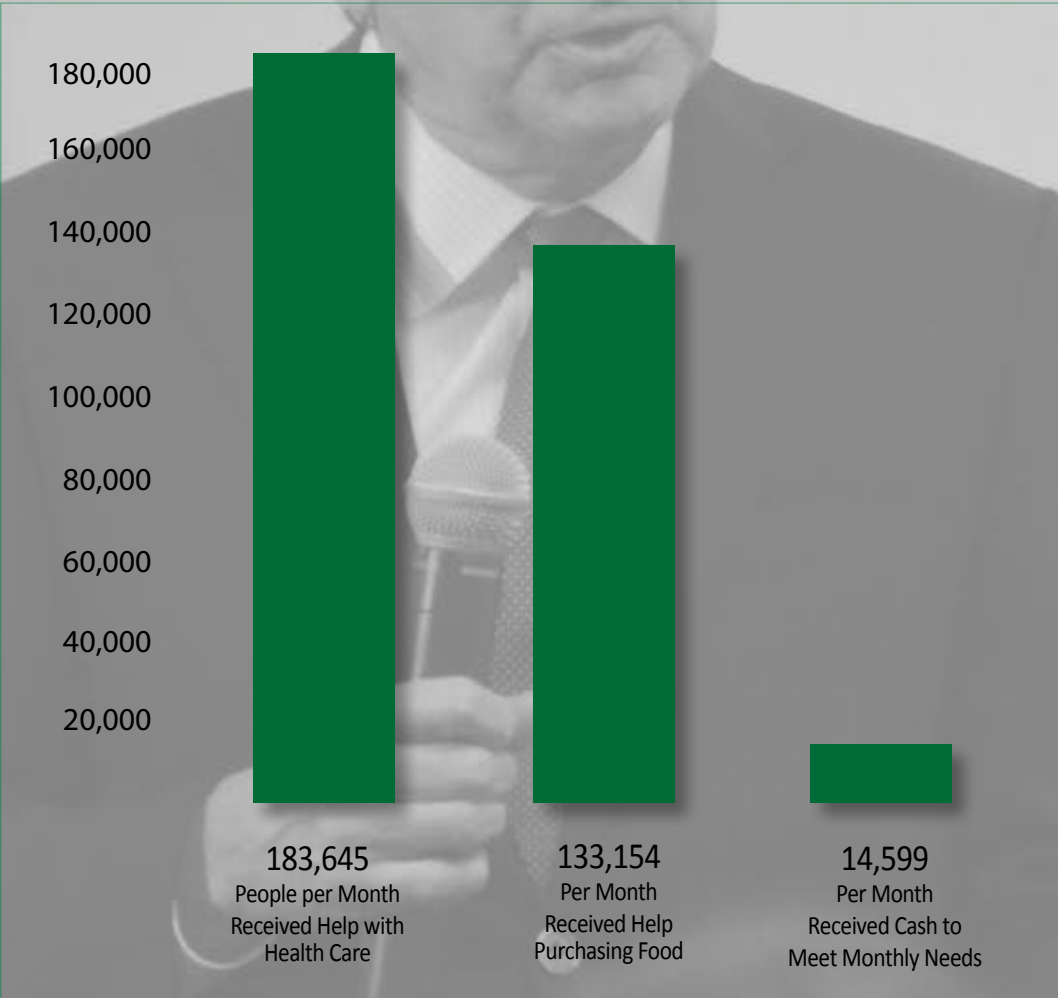
Family & Adult Assistance Services



Marjorie Bazin

"I definitely feel like I have an impact on their lives. You get a sense of accomplishment at the end of the day. It feels good leaving here because I know that I have helped and I have done as much as I could."

– Marjorie Bazin, a JFS technician who helps county residents with food assistance



Workforce Development

Shari Strunk



"We recently had an expansion project and we will go from about 120 employees to 220. The OMJ Center helped us get off on the right foot. They've provided fantastic service not only helping us find the right employees and supporting them as they transitioned into employment, but also in helping us get those workers trained for their new jobs."

- Shari Strunk, senior manager of human resources at Actavis, a pharmaceutical products manufacturer and packager in Oakley.

- 25,820 participated in a workforce program
 - 7,861 visited the one-stop career center
 - 421 employers received assistance finding suitable employees
 - 1,355 were placed in new jobs
 - \$11.38 was the average starting salary for those starting new jobs
-

Child Support Services



Yvette Tolos

“One family had so many needs, and we worked so hard to get the parent who paid to finally acknowledge that. This family received \$45,000 and it helped them tremendously. How great is it that you can not only help children in that way, but see a parent’s understanding grow, too?”

– Yvette Tolos, Child Support enforcement technician

\$128,813,559

collected for
area children

242,700

county residents
helped with
child support
(at least)

80,900

cases per month

Child Care Services



Kisha Johnson

"I love being with the children and helping them find success. I also love the feedback I get from parents that they are confident they can leave their children here and know they are well cared for. Child care is my career. It is not just a job for me."

- Kisha Johnson, Hamilton County child care provider

- 24,803 children received child care assistance
 - 1,170 child care homes and centers benefitted from child care assistance
 - \$93,924,337 paid out to centers and homes to serve Hamilton County children
-



Core Values

Employees at HCJFS

- **Care** about Hamilton County's children, families and their fellow team members.
 - **Commit** to improving the quality of life for those we serve and to value team members who provide that service.
 - **Adapt** to the ever-changing needs of Hamilton County, its families and their team members.
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Websites

www.hcjfs.org
www.hckids.org
www.omj-cinham.org

Phone Numbers

513-946-1000
Child Abuse Hotline: 513-241-KIDS (5437)
Elder Abuse Hotline: 513-421-LIFE (5433)

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