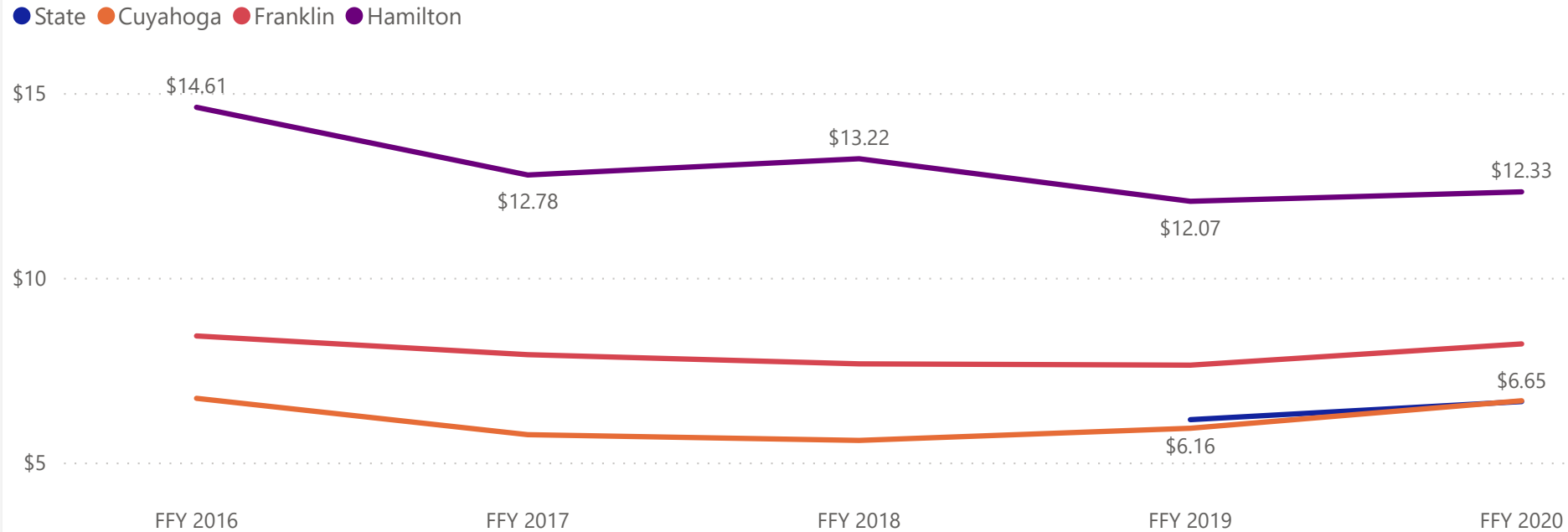


# Hamilton County Child Support Program Overview (Data through 4/30/2021; updated 5/10/2021)



## Cost Effectiveness Metro Comparison



### Cost Effectiveness

Hamilton County CSEA has continued to lead the state in cost effectiveness. Cost effectiveness is calculated based on Collections and Expenses. For every \$1 expense, Hamilton County collects \$12; double the state cost effectiveness.

### Hamilton County Process

Child Support processes differ by County because each Court has different processes and requirements. Hamilton County CSEA has strong, collaborative relationships with the Prosecutor's Office, Juvenile Court, and the Court of Domestic Relations.

### Application for Child Support Services

Families can apply for child support services.

### Paternity Establishment

If the legal parentage of a the child has not been determined, we provide genetic testing.

### Support Establishment

Once parentage is known, we collect and organize all the information required to establish a support order.

### Administrative Hearing

In Hamilton County, we recommend child support orders during an administrative hearing, then the Court reviews and adopts.

### Collections / Enforcement

Hamilton County uses a variety of tools to make paying child support convenient and when required, to compel payment.

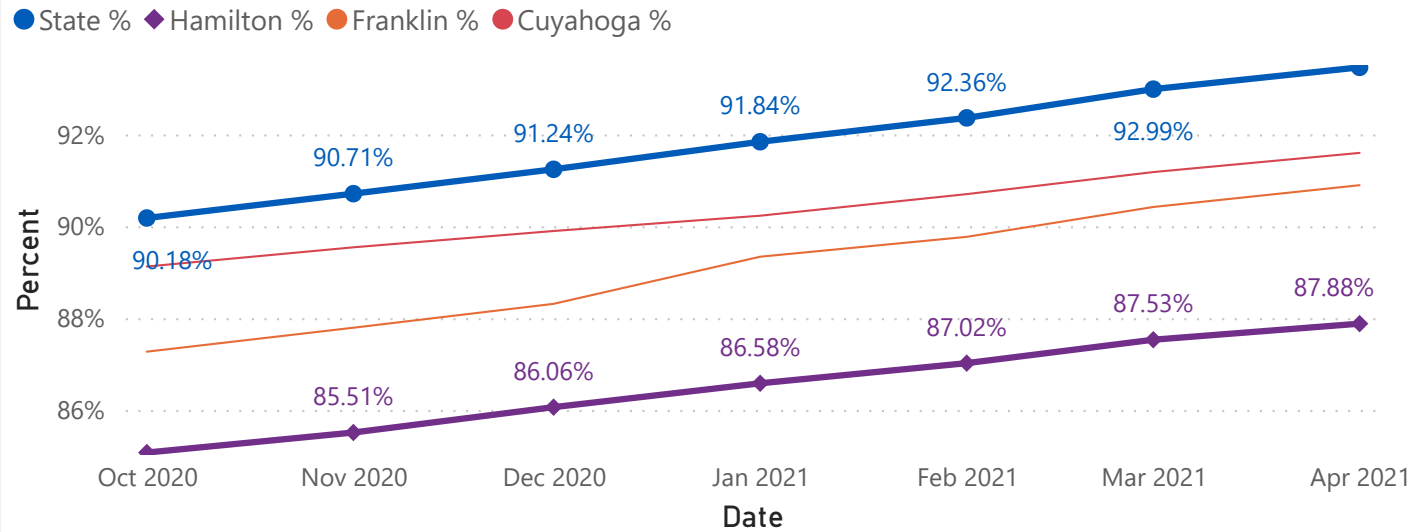
### Emancipation

In most cases a child is emancipated when they turn 18 or when they graduate high school.

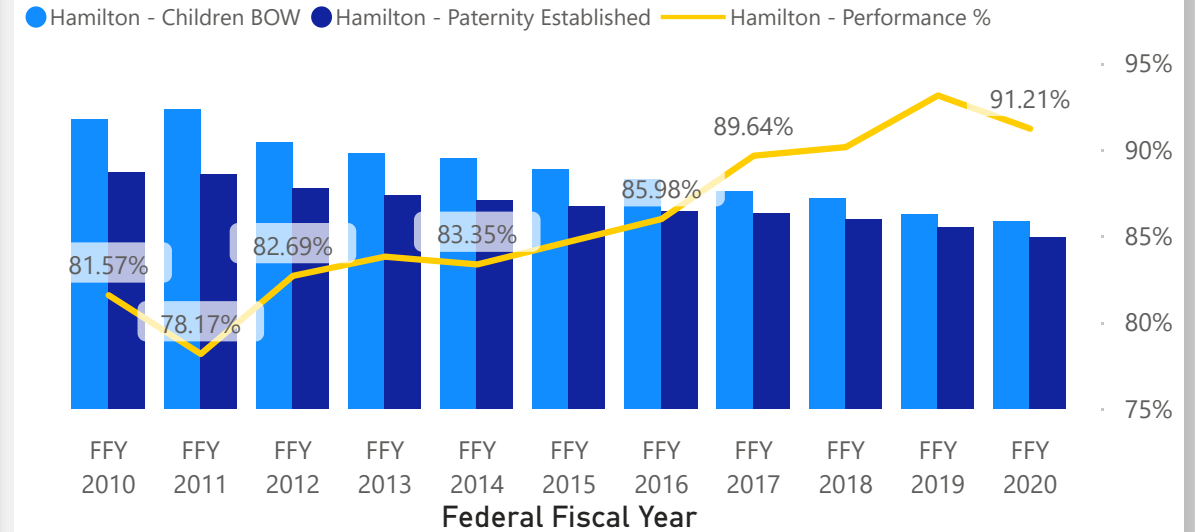
# CSEA Performance Measures: Paternity Establishment (Data through 4/30/2021; updated 5/10/2021)



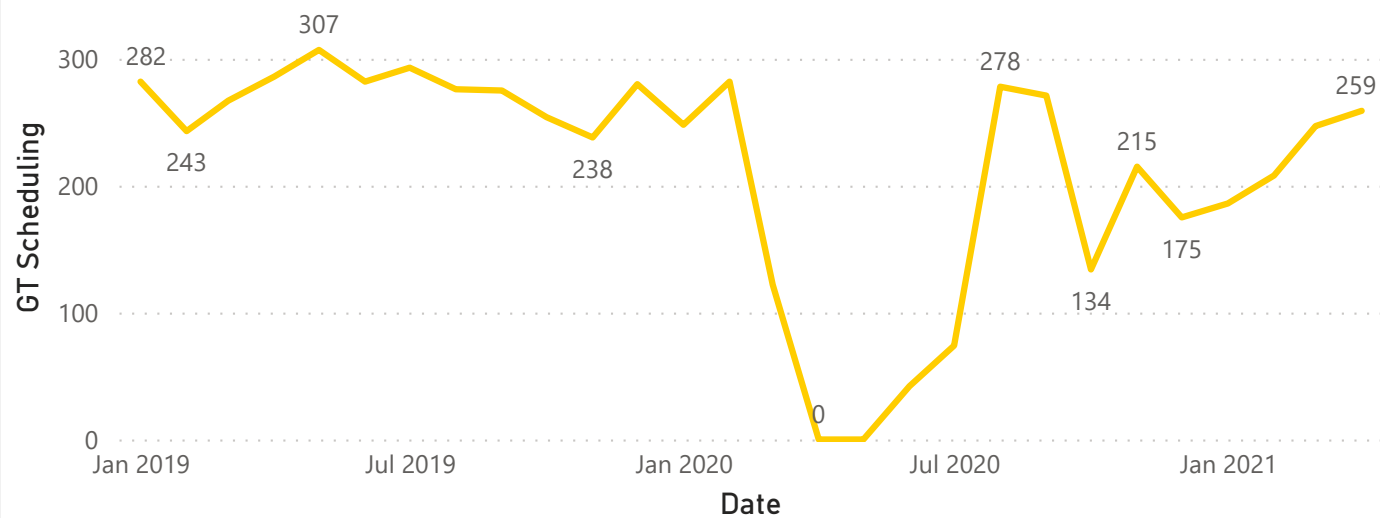
## Paternity Establishment (FFY 2021) Metro Comparison



## Paternity Establishment - Hamilton County Trends



## Genetic Test Scheduling



## Open / Active Paternity Cases

5,483

## Paternity Established (Last Month)

140

## Paternity Establishment

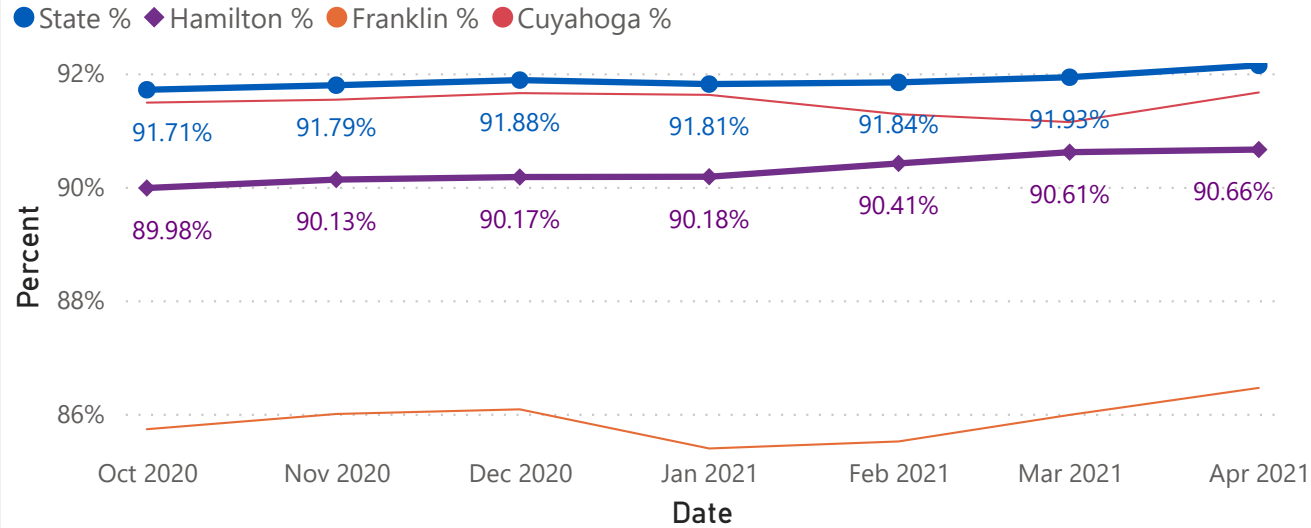
Paternity Establishment confirms a child's legal parents in preparation for administrative hearings to set child support orders.

**Pandemic Impact** - Building closures and COVID restrictions suspended genetic testing early in the pandemic. Genetic Testing has resumed, but is limited to scheduled appointments only.

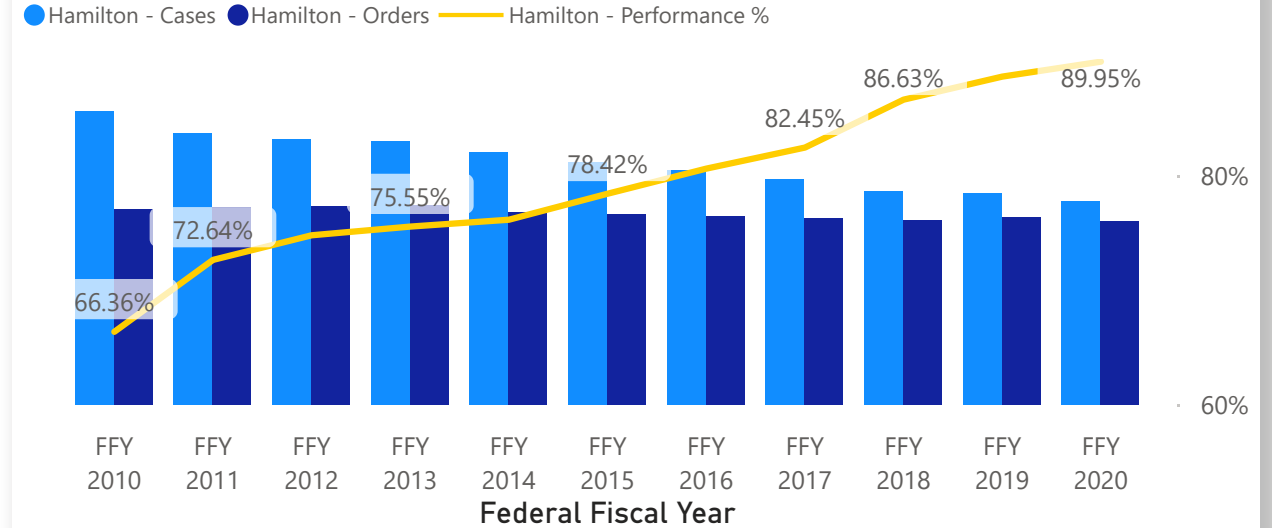
# CSEA Performance Measures: Support Establishment (Data through 4/30/2021; updated 5/10/2021)



## Support Establishment (FFY 2021) Metro Comparison



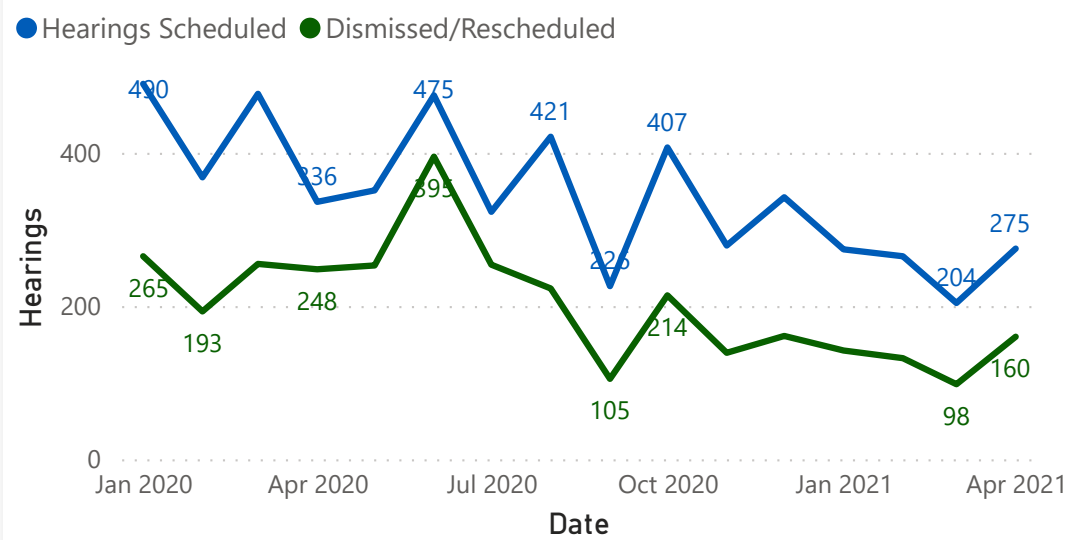
## Support Establishment - Hamilton County Trends



## Intake Applications Received



## Hearings Scheduled



## Support Establishment

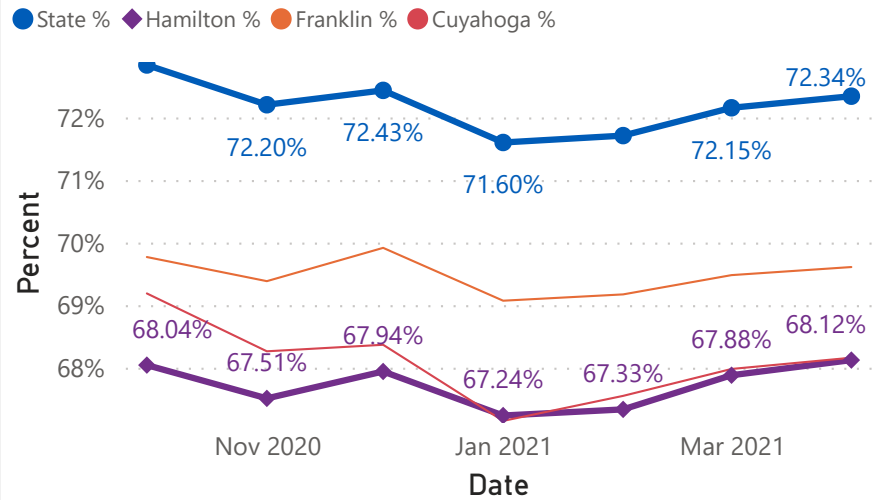
Support Establishment collects and verifies all information about the family in preparation for administrative hearings to set child support orders.

An administrative hearing is scheduled with a hearing officer. The incomes of both parents are considered and the support order is established.

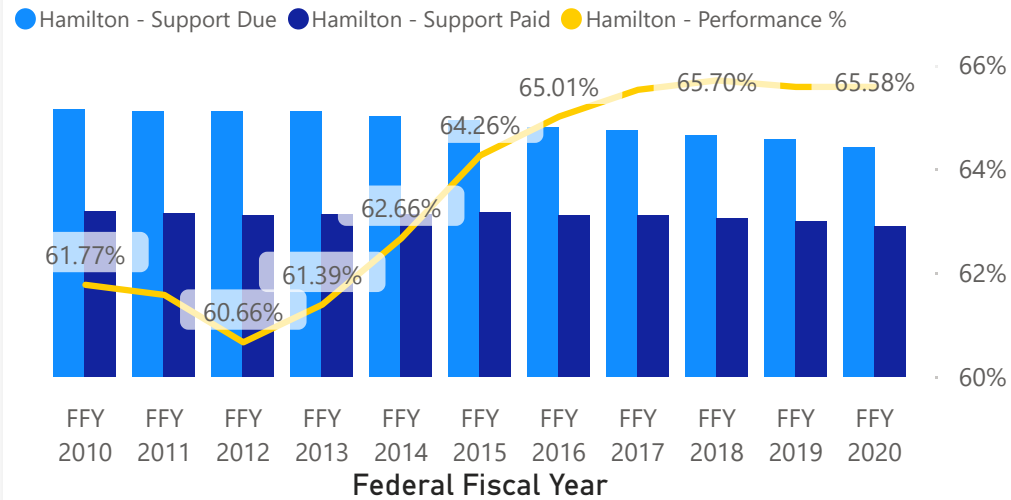
# CSEA Performance Measures: Support Collections (Data through 4/30/2021; updated 5/10/2021)



## Support Collections (FFY 2021) Metro Comparison



## Support Collections - Hamilton County Trends



## Emancipations (Last Month)

903

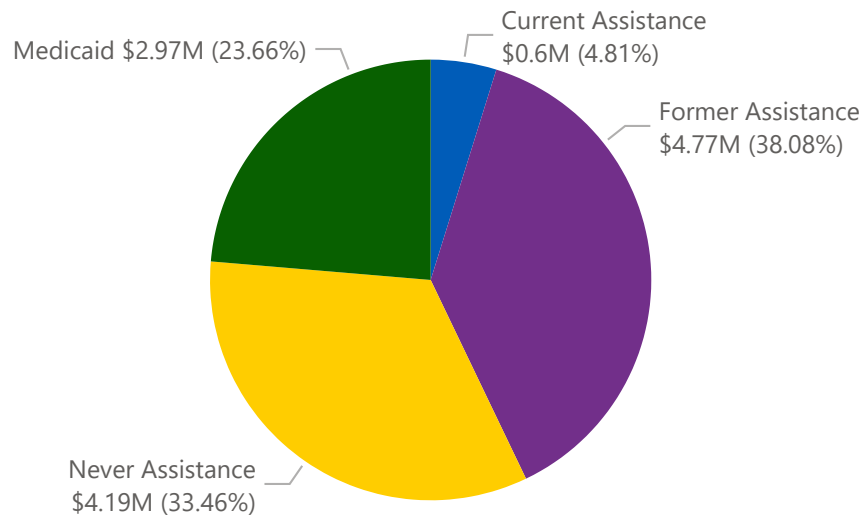
## Total Collections (Last Month)

\$12.53M

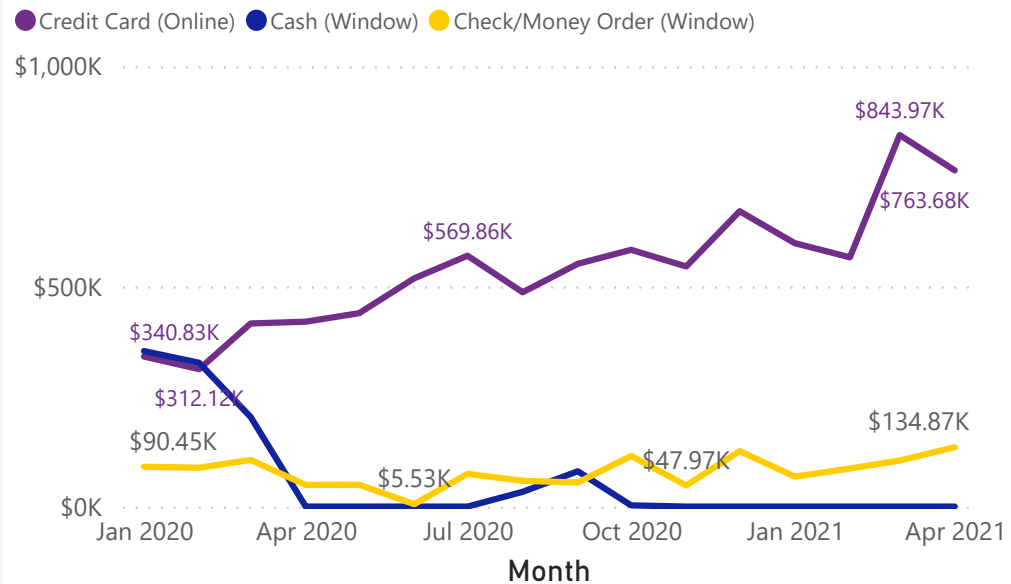
## Total Collections (FFY 2021)

\$34.23M

## Collections by Public Assistance Groups (Last Month)



## Total Online & Pay Window Collections



## Support Collections

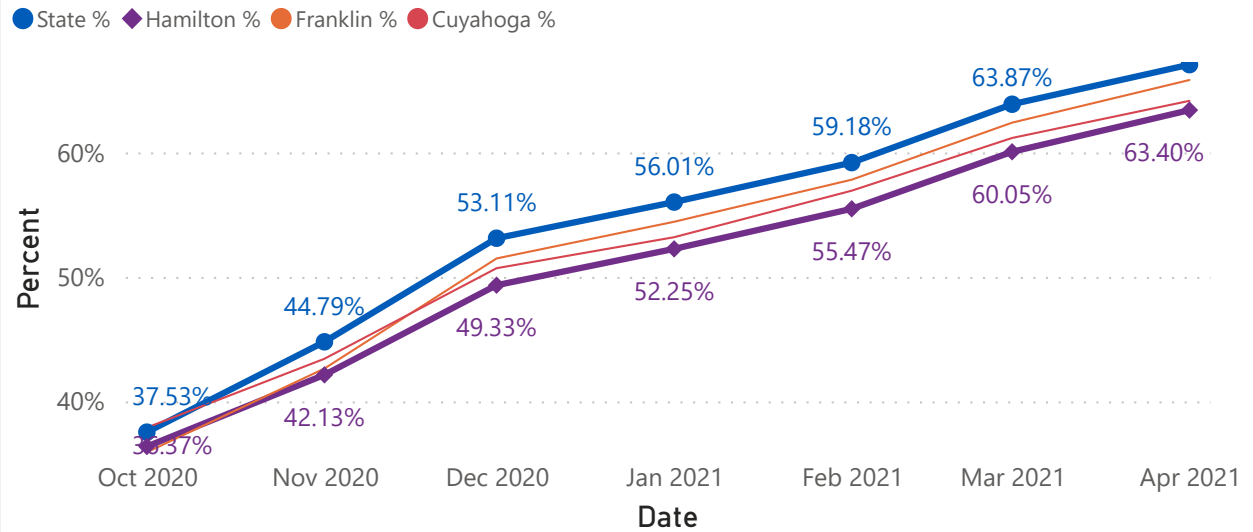
The CSEA is responsible for collecting and disbursing child support payments according to the child support orders until all balances are paid to zero.

**Pandemic Impact** - Building closures and COVID restrictions suspended the cashier's window early in the pandemic. Checks and Money Orders are currently being accepted through a drop box.

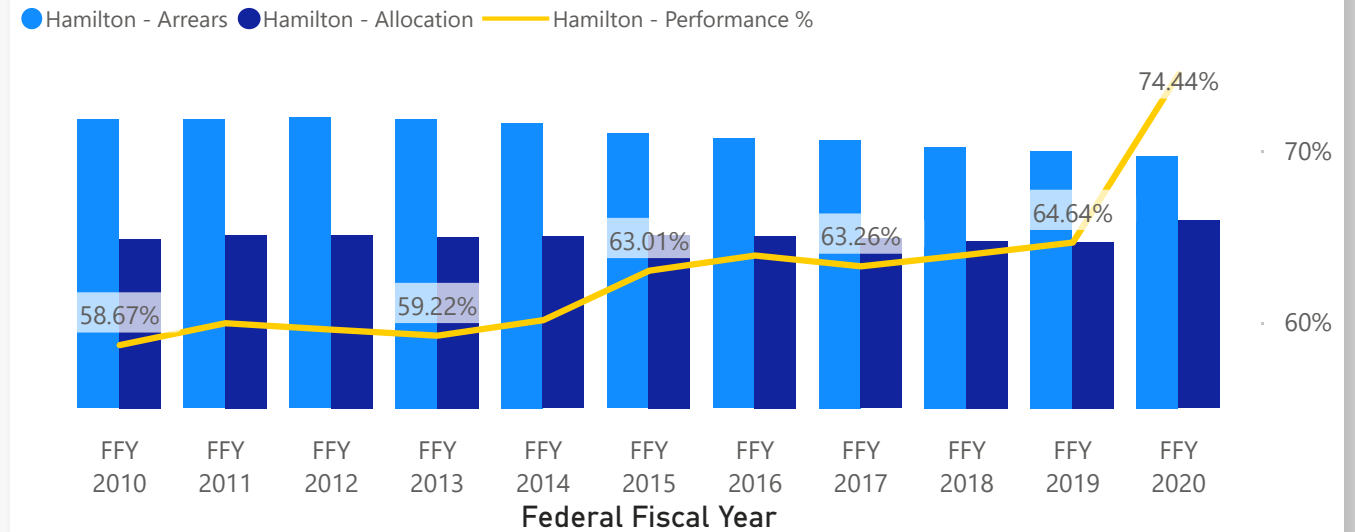
# CSEA Performance Measures: Arrearage Allocations (Data through 4/30/2021; updated 5/10/2021)



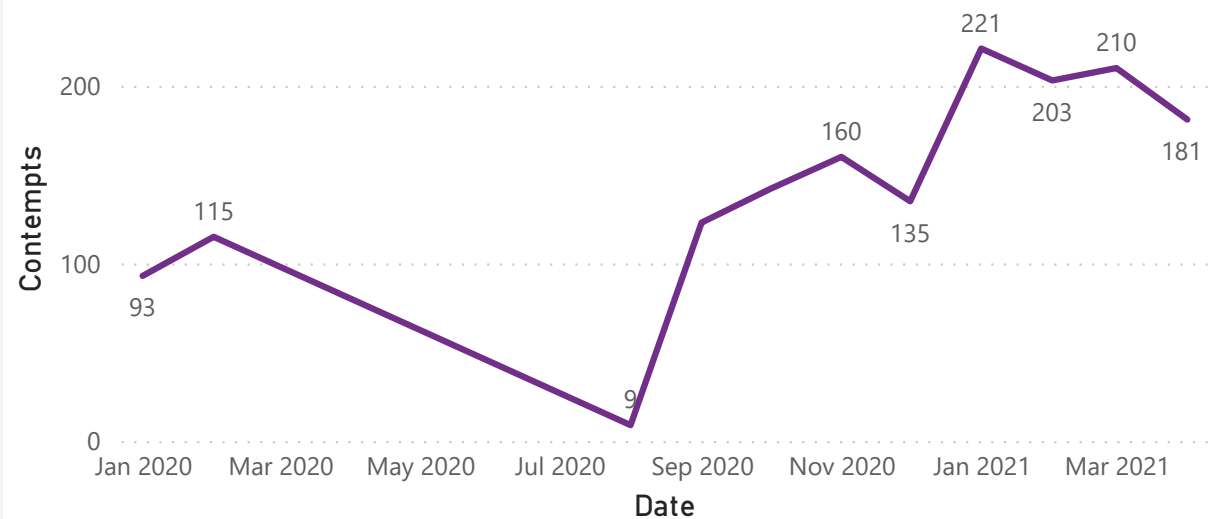
## Arrearage Allocations (FFY 2021) Metro Comparison



## Arrearage Allocations - Hamilton County Trends



## Contempts



## Arrears Collections (Last Month)

**\$14.21M**

## Arrears Collections (FFY 2021)

**\$48.18M**

### Arrears Allocations

Arrears collections address cases with back supported owed. The back support could be owed to families or to the state if public assistance has been received. Arrears are collected at the state and local levels. The State automatically processes tax offsets and passport restrictions. Locally, Hamilton County uses income withholding, license suspension, FIDM (Financial Institution Data Match), liens, and lump sums to collect on arrears.

**Pandemic Impact** - CSEA did not file for contempt between March and July 2020. The first stimulus payments were eligible for offset like tax returns, resulting in a significant and atypical increase in arrears collections