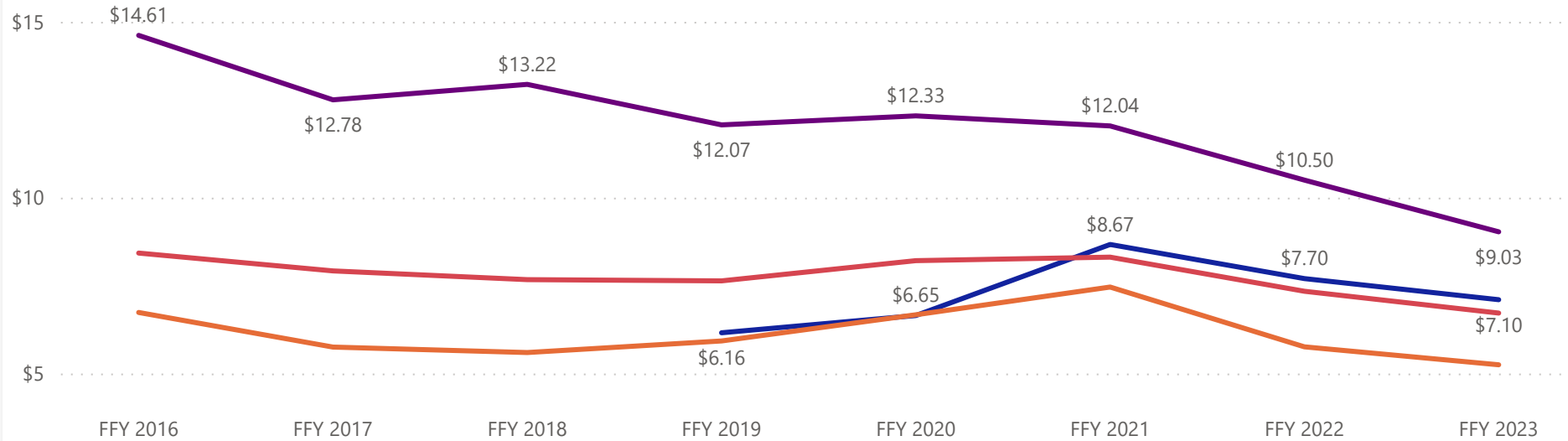


Hamilton County Child Support Program Overview (Data through Sunday, December 31, 2023)



Cost Effectiveness Metro Comparison

● State ● Cuyahoga ● Franklin ● Hamilton



Cost Effectiveness

Hamilton County CSEA has continued to lead the state in cost effectiveness. Cost effectiveness is calculated based on Collections and Expenses. For every \$1 expense, Hamilton County collects \$10.50; 1.37 times the state cost effectiveness.

Hamilton County Process

Child Support processes differ by County because each Court has different processes and requirements. Hamilton County CSEA has strong, collaborative relationships with the Prosecutor's Office, Juvenile Court, and the Court of Domestic Relations.

Application for Child Support Services

Families can apply for child support services.

Paternity Establishment

If the legal parentage of a the child has not been determined, we provide genetic testing.

Support Establishment

Once parentage is known, we collect and organize all the information required to establish a support order.

Administrative Hearing

In Hamilton County, we recommend child support orders during an administrative hearing, then the Court reviews and adopts.

Collections / Enforcement

Hamilton County uses a variety of tools to make paying child support convenient and when required, to compel payment.

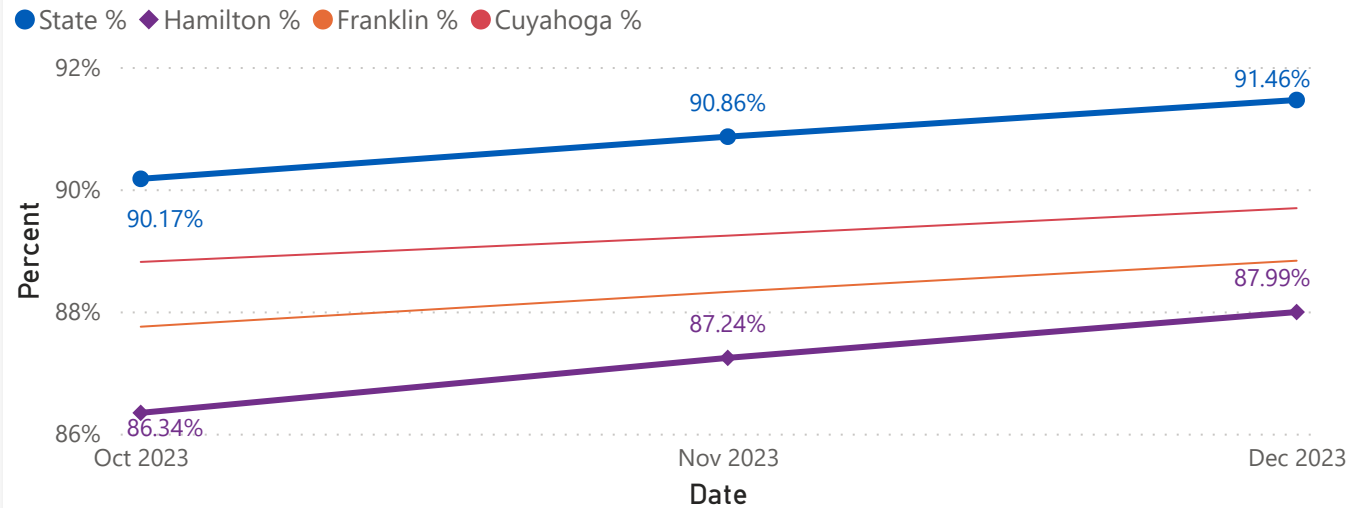
Emancipation

In most cases a child is emancipated when they turn 18 or when they graduate high school.

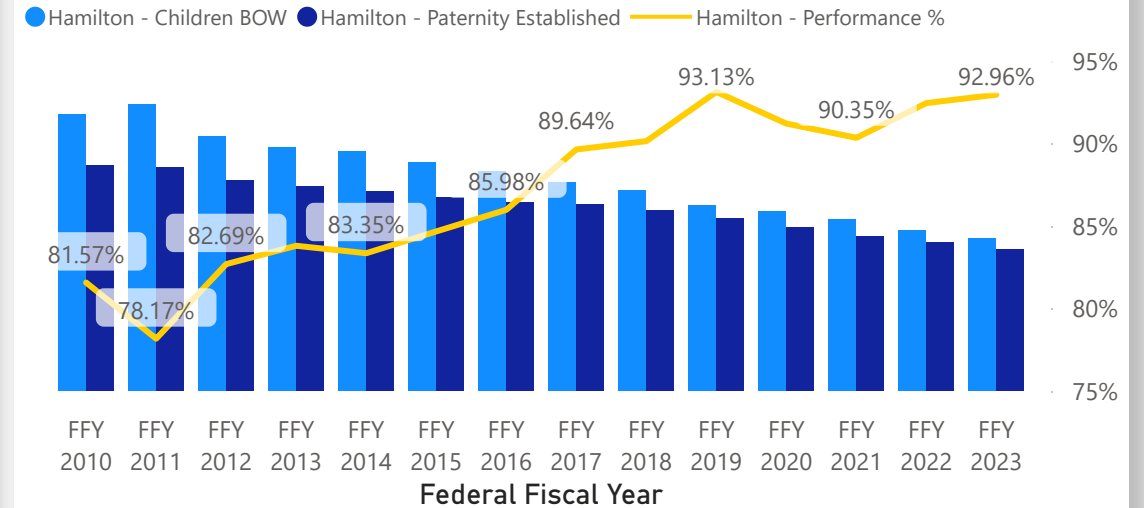
CSEA Performance Measures: Paternity Establishment (Data through Sunday, December 31, 2023)



Paternity Establishment (FFY 2024) Metro Comparison



Paternity Establishment - Hamilton County Trends



Genetic Test Scheduling



Open / Active Paternity Cases

3354

Paternity Established (Last Month)

247

Paternity Establishment

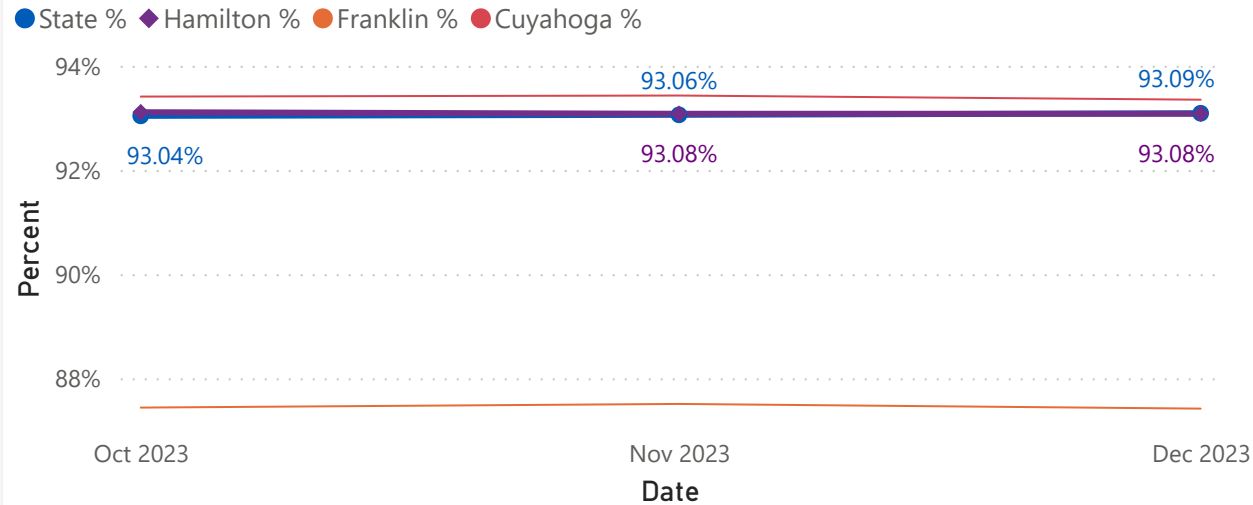
Paternity Establishment confirms a child's legal parents in preparation for administrative hearings to set child support orders.

Pandemic Impact - Building closures and COVID restrictions suspended genetic testing early in the pandemic. Genetic Testing has resumed, but is limited to scheduled appointments only.

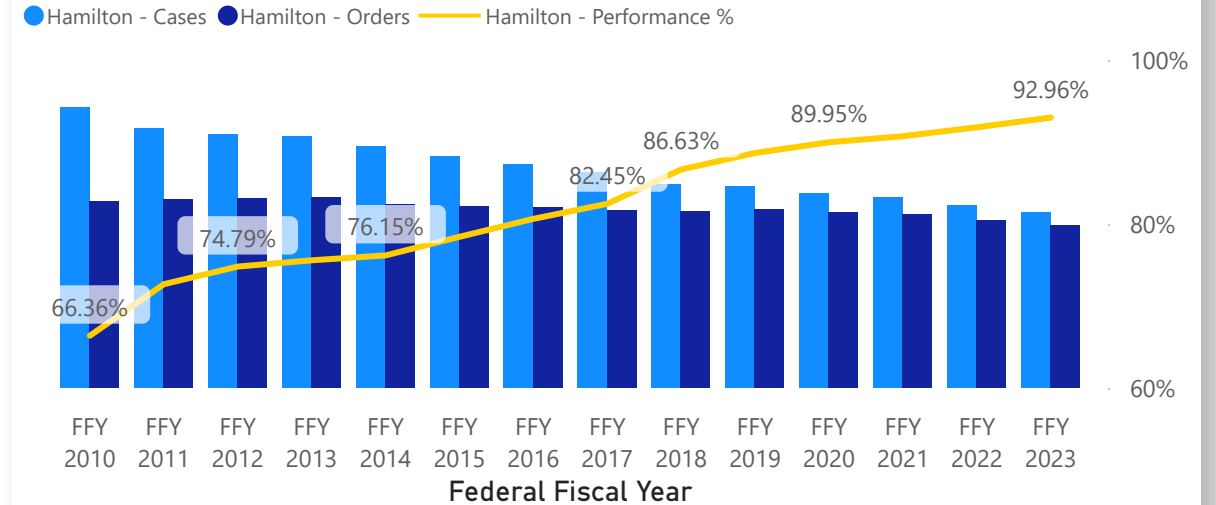
CSEA Performance Measures: Support Establishment (Data through Sunday, December 31, 2023)



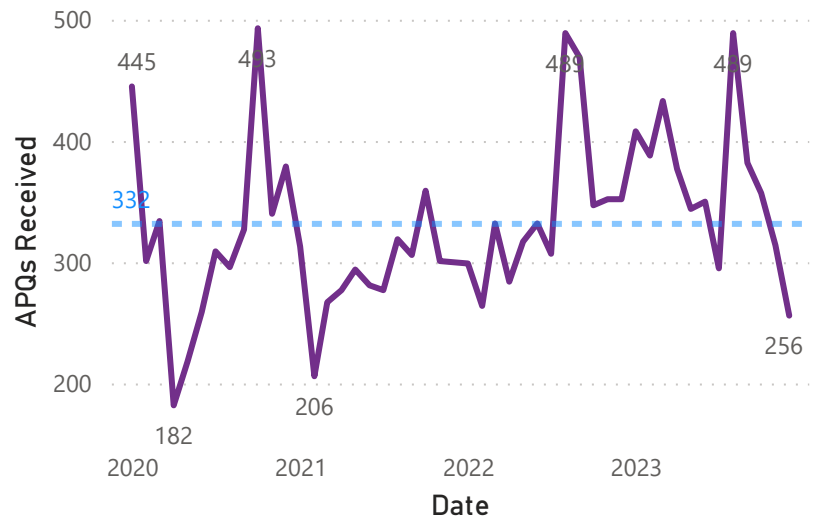
Support Establishment (FFY 2024) Metro Comparison



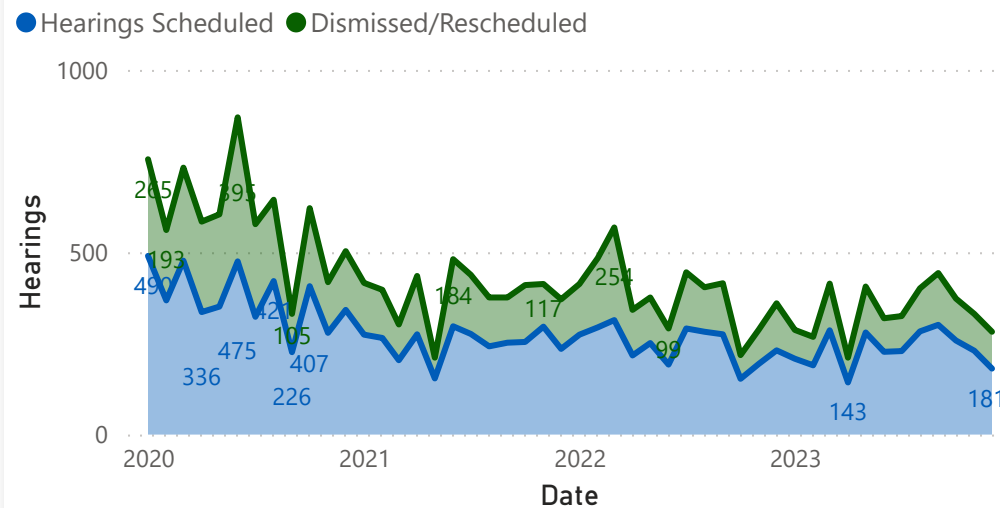
Support Establishment - Hamilton County Trends



Intake Applications Received



Hearings Scheduled



Support Establishment

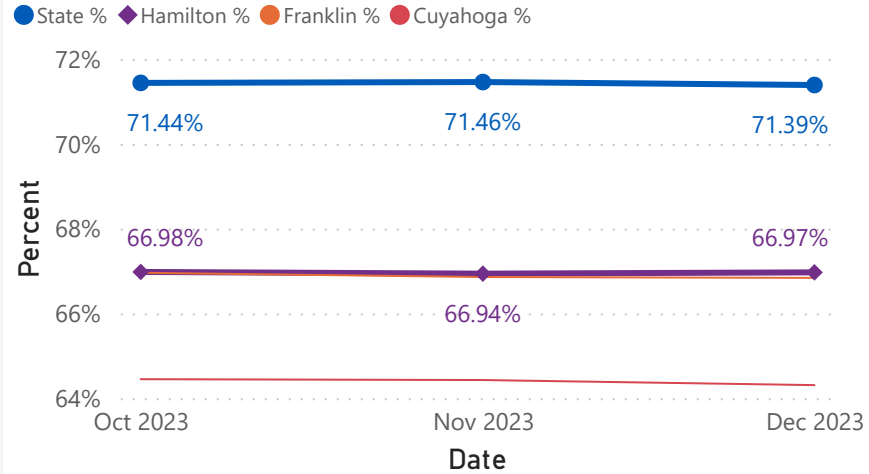
Support Establishment collects and verifies all information about the family in preparation for administrative hearings to set child support orders.

An administrative hearing is scheduled with a hearing officer. The incomes of both parents are considered and the support order is established.

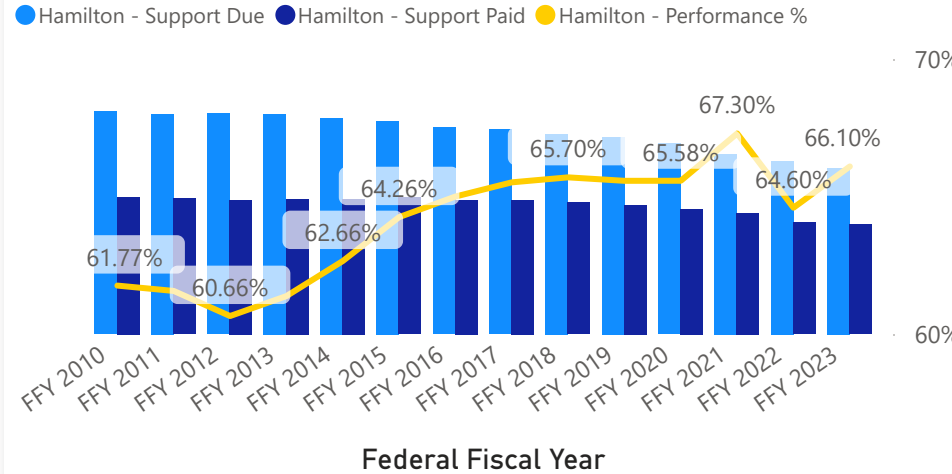
CSEA Performance Measures: Support Collections (Data through Sunday, December 31, 2023)



Support Collections (FFY 2024) Metro Comparison



Support Collections - Hamilton County Trends



Emancipations (Last Month)

676

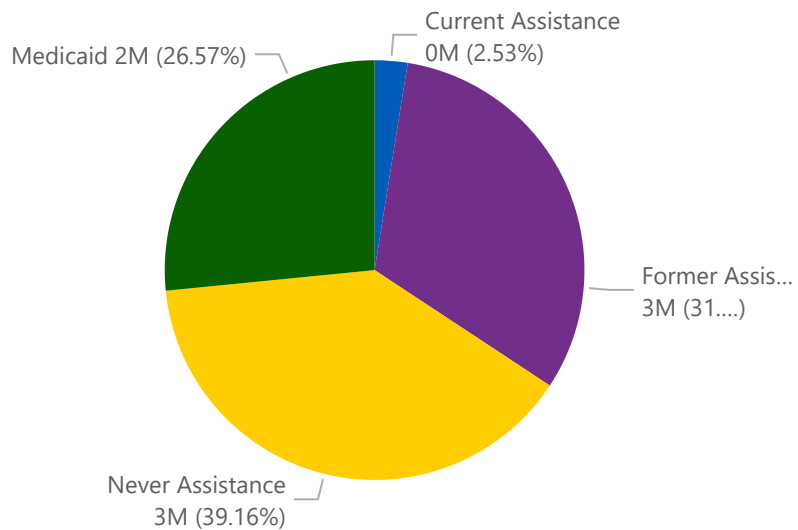
Current Collections (Last Month)

\$8.32M

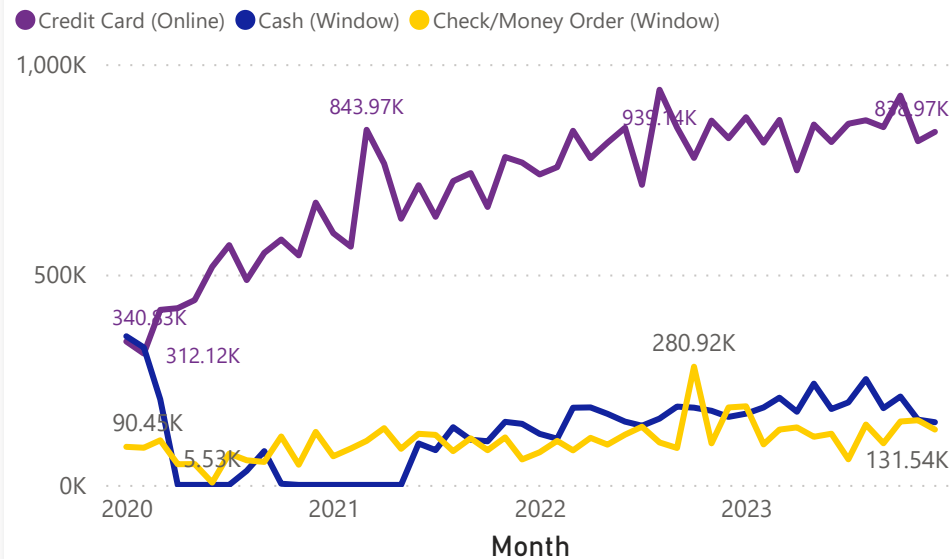
Current Collections (FFY 2023)

\$18.22M

Collections by Public Assistance Groups (Last Month)



Total Online & Pay Window Collections



Support Collections

The CSEA is responsible for collecting and disbursing child support payments according to the child support orders until all balances are paid to zero.

Pandemic Impact - Building closures and COVID restrictions suspended the cashier's window early in the pandemic. Checks and Money Orders were being accepted through a drop box during that time.

CSEA Performance Measures: Arrearage Allocations (Data through Sunday, December 31, 2023)



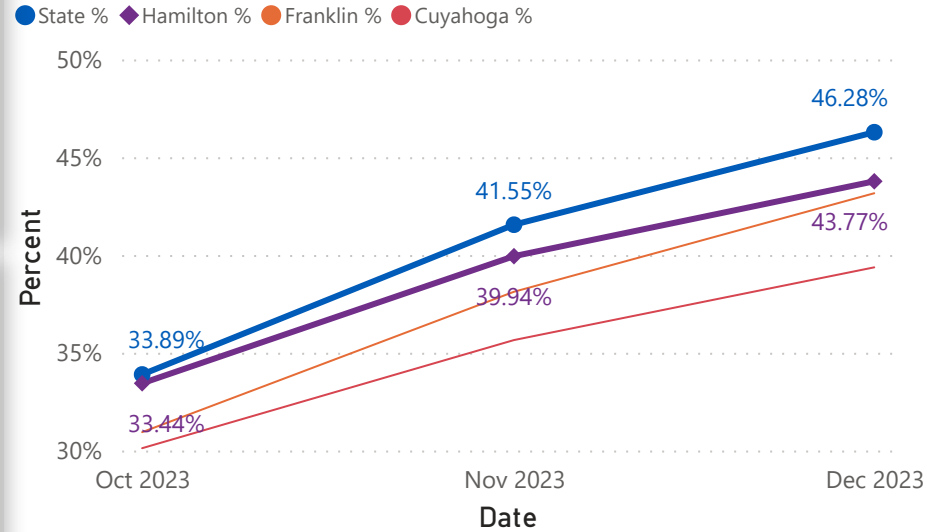
Arrears Collections (Last Month)

\$4.36M

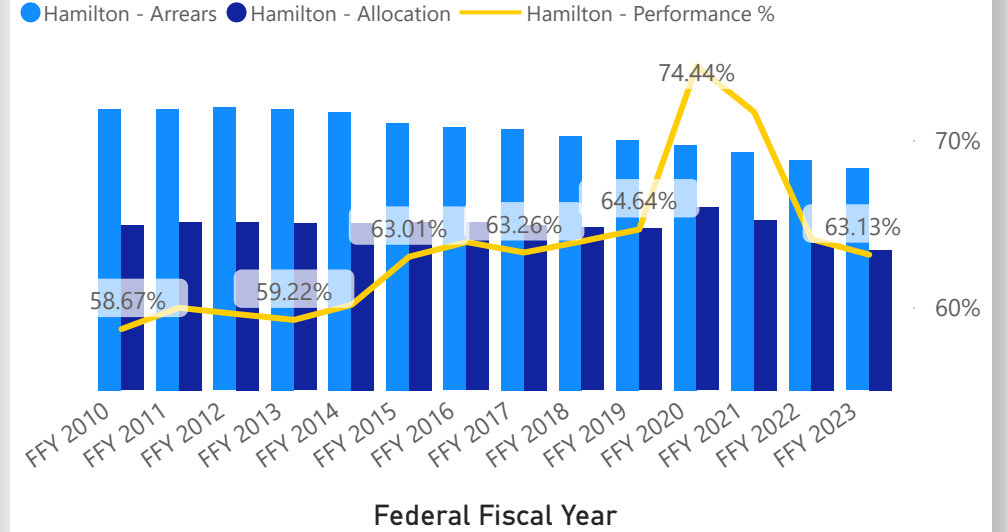
Arrears Collections (FFY 2024)

\$105.18M

Arrearage Allocations (FFY 2024) Metro Comparison



Arrearage Allocations - Hamilton County Trends



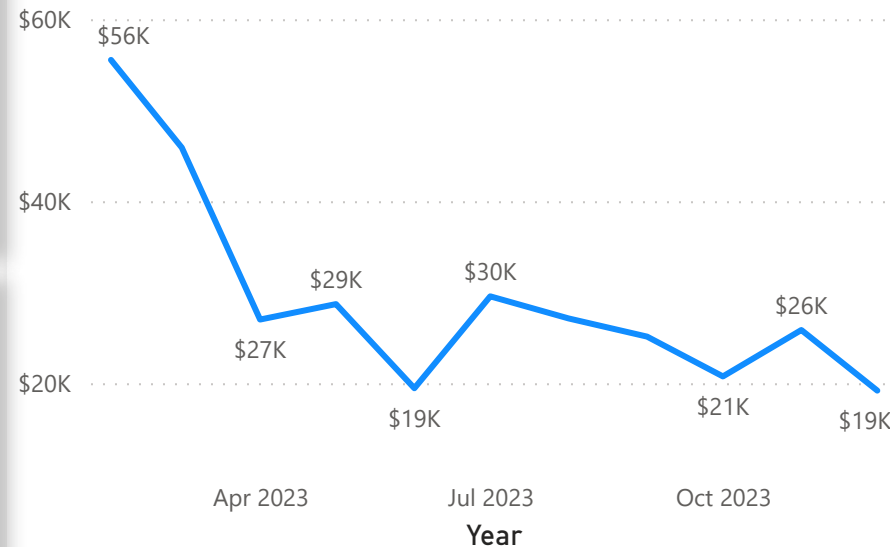
Contempt Filings (Last Month)

210

Contempt Filings (FFY 2024)

2071

Purge Payments



Arrears Allocations

Arrears collections address cases with back supported owed. The back support could be owed to families or to the state if public assistance has been received. Arrears are collected at the state and local levels. The State automatically processes tax offsets and passport restrictions. Locally, Hamilton County uses income withholding, license suspension, FIDM (Financial Institution Data Match), liens, and lump sums to collect on arrears.

Purge Payments

Hamilton County Courts accept purge payments to end a contempt proceeding. The purge amount is determined by the court but typically includes the monthly obligation plus some arrears. Purge payments follow the normal allocation rules.

Pandemic Impact - CSEA did not file for contempt between March and July 2020. The first stimulus payments were eligible for offset like tax returns, resulting in a significant and atypical increase in arrears collections for FFY2020 and 2021.