United Way 2-1-1

Connecting people to services and volunteer opportunities, 24 hours a day, seven days a week, 365 days a year.

What United Way 2-1-1 Can Do for You, Your Co-Workers and Employees:

- United Way 2-1-1 assists you with practical problems in your everyday life—help for your child or aging parent, employment issues, counseling, information on health concerns, and much more.

- It can also connect you to volunteer opportunities such as mentoring a child, repairing/rehabbing homes, serving as an education guide and assisting individuals with disabilities.

United Way 2-1-1 Service Area:

- Residents of Boone, Campbell, Kenton and Grant counties in Kentucky and Hamilton, Butler, Clermont and Brown counties in Ohio.

- United Way 2-1-1 is free and confidential. Dial 2-1-1 to speak with a trained specialist who can connect you to thousands of programs and hundreds of local agencies to address your needs.

Local Program Categories

Within federal guidelines, the Emergency Food and Shelter Program Local Regional Board has determined that funds will be allocated for services in the following categories:

- **Pantry** - a pantry gives out groceries to consumers/clients to prepare and consume at home.

- **Soup Kitchen** - a soup kitchen serves meals at a standing facility; excluding meals delivered to public locations.

- **Emergency Shelter** - an emergency shelter provides temporary housing for homeless individuals. An individual’s or family’s stay at the shelter is time limited (generally no more than 90 days).

- **Hotel/Motel** - supplemental and temporary lodging for transient individuals and families when shelters are at capacity.

- **Rent/Mortgage/Utility** - assistance may only be provided for one month of charges, cannot cover late fees, and must prevent eviction/disconnection for at least 30 days.