



2022 | Annual Report

Letter from the Director 3

Mission, Vision, Core Values..... 4

Diversity & Inclusion..... 5

2022 Financial Statement..... 6

Children’s Services 7

Child Support Services 8

Child Care Services 8

Family Adult Assistance 9

Adult Protective Services
& Transportation 9

Workforce Development 10



222 East Central Parkway
Cincinnati, OH 45202
513.946.1000

www.hcjfs.org





WE ACCOMPLISHED A GREAT DEAL LAST YEAR! Some highlights include: implementing the Office of Youth and its year-round Youth Employment Program; bringing new approaches to combat ongoing staffing challenges; celebrating The Esteemed 7, a new recognition event that promotes fatherhood by highlighting great dads in our community; and we increased support for kinship caregivers.

High among my points of pride for the year was finalizing our Diversity, Equity and Inclusion (DEI) plan and starting implementation. Teams of employees are working diligently on training, communications, policy and other areas while ensuring staff at all levels have input. A new DEI Lens Toolkit will help us all look at decisions and projects with equity in focus. I am committed to continuing this important work, engaging all employees in it and delivering customer service with equity at the forefront.

More highlights from 2022:

- Distributing \$40 million in rent and utility assistance to the community and receiving a Google award for it;
- Earning a State retention grant to address workforce shortages in child protection;
- Continuing to encourage work/life balance by allowing most employees to work at least part-time from home.

One of our biggest projects continues to be the 513Relief bus. We appreciate the County Commissioners' leadership in this effort to deliver services directly to people in their neighborhoods. It's a way to provide help to Hamilton County residents that's never been done before.

As you read through the numbers in this annual report, I encourage you to take in the breadth of our work as well:

- Almost 700 Adult Protective Services investigations. Those are cases where we're protecting your grandparents, elderly friends and older disabled adults who are vulnerable to abuse, neglect and exploitation.
- More than \$106 million paid out to child care centers. This gives parents the ability to afford a safe place for their kids to go while they work or go to school.
- More than \$112 million collected in child support. This is money custodial parents need to make sure their children have what they need.

These numbers show just how deep our impact goes in the local economy. Every day, we deliver services that help Hamilton County families. We work to ensure children and elderly residents are safe, families are fed and healthy, and adults find good jobs.

We'll continue this work in 2023. We care about our community and will keep developing innovations that allow us to adapt to changing needs. It's what we do.

A handwritten signature in black ink that reads "Michael Patton".

Michael Patton

Director, Hamilton County Job & Family Services

MISSION

HELPING OUR COMMUNITY TODAY
FOR A BETTER TOMORROW.

VISION

Hamilton County Job and Family Services will work passionately and collaboratively toward a community free of abuse, neglect and financial need.



CORE VALUES

At Hamilton County Job and Family Services, we...

CARE about Hamilton County's children, families and team members.

COMMIT to improving the quality of life for those we serve and to value team members who provide that service.

ADAPT to the ever-changing needs of Hamilton County, its families and team members.



DIVERSITY. EQUITY. INCLUSION.

OUR PEOPLE

At Hamilton County Job & Family Services, our most valuable resource is our employees: their backgrounds, ideas, voices and life experiences.

OUR COMMITMENT

We invest in our employees by equipping them with the skills to pursue personal and promotional growth and the support to flourish and maintain a safe, healthy work-life balance.

OUR APPROACH

A positive approach that values diversity, equity, and inclusion where employees are trusted and respected leading to genuine and supportive relationships through intentional, transparent communication and action at all levels of the organization.

2022 FINANCIAL STATEMENT

EXPENSES

State Payments

Financial Assistance:

Cash Assistance (TANF/OWF) \$ 17,304,153.00

Food Assistance \$ 332,522,283.00

Medicaid \$ 2,258,031,097.00

Child Care \$ 105,494,072.39

State Payment Subtotal \$ 2,713,351,605.39

Family and Adult Assistance

Program Delivery/Administration \$ 48,226,517.74

Social Services

Protective Services \$ 140,901,369.19

Program Delivery/Administration 8,807,895.33\$

Social Services Subtotal \$ 149,709,264.52

Child Support Enforcement:

Program Delivery/Administration \$ 16,441,034.29

Workforce Investment Act:

Program Delivery/Administration \$ 4,304,336.98

Local Other:

Program Delivery/Administration \$ 420,613.40

TOTAL EXPENDITURES

\$ 2,932,453,372.32

REVENUE

Federal Government \$ 103,552,899.48

State of Ohio \$ 6,595,891.27

Hamilton County \$ 121,417,277.60

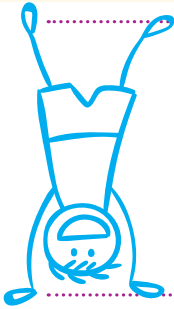
State Payments (Cash, Food, Medicaid and Child Care) \$ 2,713,351,605.39

TOTAL REVENUE

\$ 2,944,917,673.74

CHILDREN'S SERVICES

7,855 Families Served



16,383

Children Served



51,572

Calls to 241-KIDS

6,237 Assessments & Investigations

Includes Child Abuse/Neglect, Dependency and Family in need of Services (FINS) intakes



2,617

Children in
HCJFS Custody



129

Adoptions Finalized

“Some of our kids spend years working through trauma. I connect these kids to families; make matches for them where I know they are going to be loved and supported. It’s my mission and my purpose.” *Sonya, Wendy’s Wonderful Kids worker*

CHILD SUPPORT SERVICES



63,659

Average Monthly
Caseload

51,572

Calls Answered
in Call Center



16,902

Online Queries
Answered

\$135,681,782

Total Collections

CHILD CARE SERVICES



17,871

Children
Received
Assistance

\$106,705,979

Paid Out to Centers & Homes

FAMILY & ADULT ASSISTANCE



255,905

Average Monthly
Medicaid Recipients

109,713

SNAP: Average
Monthly Food
Assistance
Recipients



6,708

TANF: Average
Monthly Recipients
of Ohio Works First

\$17,359,384

Total 2022 Cash Assistance

ADULT PROTECTIVE SERVICES & TRANSPORTATION



687

Adult
Protective
Services
Investigations

344,874

Non-Emergency
Transportation
One-Way Trips
Scheduled



WORKFORCE DEVELOPMENT

Admissions to
Community Link:

4,085

Number of Customers in
Barrier-Removal Activities:

2,013

LEAP:

13

ABAWD (*consumers who
received assessment,
assignment, or review*):

10,720

Admissions to Comprehensive
Case Management and Employment
Services (CCMEP) TANF:

1,490

CCMEP WIOA:

661

CCMEP Supportive
Services Summary
(*in services provided to
2,719 (duplicative) individuals*):

\$123,037

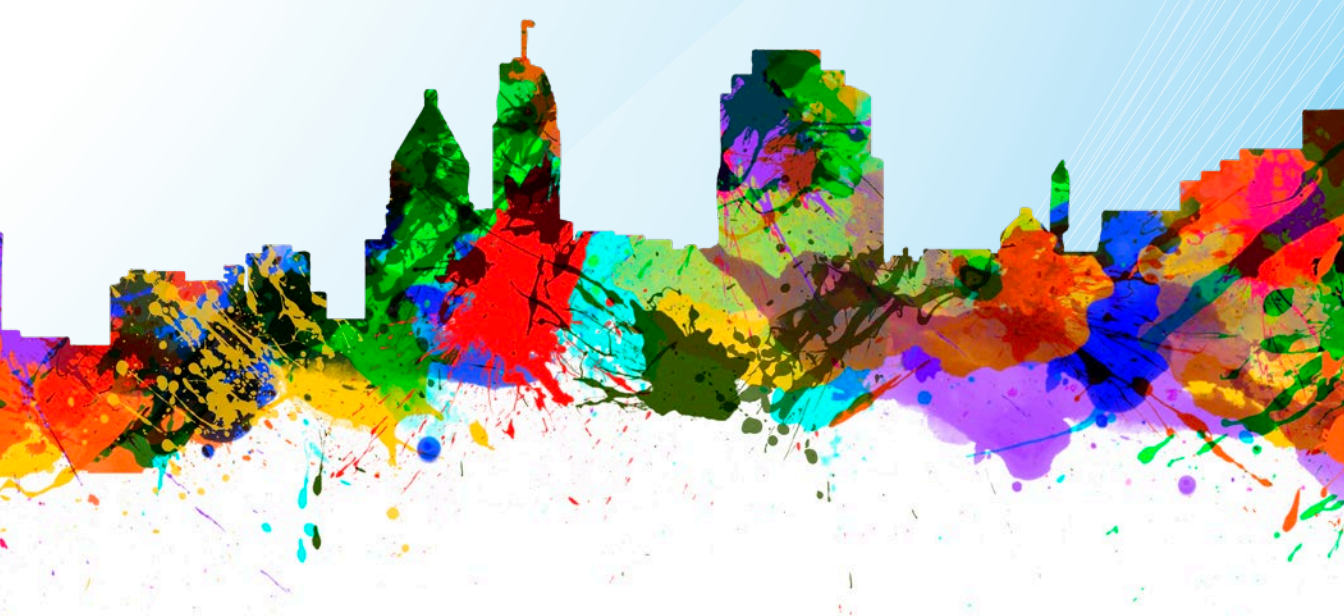


Ohio Means Jobs Employments placed in jobs: **106**

Ohio Means Jobs Average starting pay: **\$22.70**

Ohio Means Jobs volume of customers visiting: **3,383**

ALL: 20,339



SUPPORTING FAMILIES AND CHANGING LIVES



222 East Central Parkway | Cincinnati, OH 45202
513.946.1000 | www.hcjfs.org

