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March 5, 2019

HCJFS REQUEST FOR PROPOSAL PLACEMENT MEDICAL SCREENINGS RFP SC01-19R

ADDENDUM 2

RFP Conference Attendees:

Cincinnati Children's Hospital Medical Center

Questions asked during RFP Conference:

Q1. Can you speak to community-based screens? What qualifies as community-based vs clinic-based?

A: Community-based and clinic-based are essentially the same. The screen occurs in the community in a clinic/medical facility.

Q2. Are there any other significant changes to this 2019 RFP (from 2016 RFP) not highlighted or discussed?

A: Other than Section 1.2.1 – Population – there are no significant changes in the RFP. However, Providers are highly encouraged to review the RFP in its entirety for minor changes.

- **Q3.** Is there a thought on compensation for clinic screen not completed (i.e. no-show) to match community-based not completed?
 - A: Community-based and clinic-based will be compensated the same.



Q4. What counts as cancellation? For example, our agency defines cancellation as over 24 hours in advance of an appointment.

A: HCJFS anticipates Provider will explain the process used by your agency to describe cancellation.

Q5. RFP makes several mentions of documenting due diligence and unsuccessful contacts. What format might HCJFS be looking for to meet this requirement?

A: HCJFS anticipates Provider will tell us the format used by your agency to document due diligence and unsuccessful contacts.

Q6. Would you provide more definition on "3 days of unsuccessful attempts?"

A: Provider's proposal should define what methods are used when attempting to reach the out-of-home-caregiver.

Q7. What counts as attempts? How many attempts per day?

A: Provider's proposal should define this.

Q8. What if contact is wrong? What if caregiver refuses appointment?

A: If contact information is wrong or caregiver refuses appointment, please notify HCJFS.

Q9. What if a caregiver prefers date/time out of 3-day or 5-day window?

A: The requirement is that it be offered in those time periods. If a caregiver refuses, please notify HCJFS.

